

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of:

Evansdale Branch
Evansdale, Iowa 50707
(Mayor Chad Deutsch and Craig
Chilton, Petitioners)

Docket No. A2011-103

UNITED STATES POSTAL SERVICE NOTICE OF SUPPLEMENTAL FILING
(December 7, 2011)

On October 17, 2011, the Postal Service filed the administrative record supporting the Final Determination to Close the Evansdale, IA Branch and Continue to Provide Service by Independent Post Office.¹ The undersigned counsel recently discovered that a document (Item No. 28, pgs. 31-33) was missing from the record filed with the Commission on October 17, 2011. The Postal Service regrets the oversight.

¹ United States Postal Service Notice of Filing of Administrative Record, PRC Docket No. A2011-103 (October 17, 2011).

Without waiving its position stated in its initial Notice of Filing and Comments filed on December 2, 2011,² the Postal Service files the supplemental administrative record.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Anthony F. Alverno

Chief Counsel

Global Business and Service Development

James M. Mecone

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-6525; Fax -5287
December 7, 2011

² The Postal Service maintains its position that it has no obligation to provide the complete administrative record because the Commission lacks jurisdiction to hear Petitioners' appeal. The Postal Service renews its assertion, as stated consistently in PRC Docket No. RM2011-13 and previous "A" series dockets, that the content of an administrative record, or whether an administrative record exists at all, has no bearing on whether the Commission has subject matter jurisdiction to hear an appeal of a station or branch discontinuance.

EVANSDALE Docket: 1434742 - 50707











*These are the list of documents that should be completed, scanned and sent to the MPSC for review.

Return to:

Page	Document	
1.	Request/approval to study for discontinuance (03/04/2011)	<input checked="" type="checkbox"/>
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>
4.	Highway map with community highlighted (03/02/2011)	<input checked="" type="checkbox"/>
5.	Eviction notice (if appropriate) (03/02/2011)	<input checked="" type="checkbox"/>
6.	Building inspection report and original photos of building deficiencies (if appropriate) (03/30/2011)	<input checked="" type="checkbox"/>
7.	Post Office and community photos (03/30/2011)	<input checked="" type="checkbox"/>
8.	PS Form 150, Postmaster Workload Information (03/30/2011)	<input checked="" type="checkbox"/>
9.	Worksheet for calculating work service credit (03/30/2011)	<input checked="" type="checkbox"/>
10.	Window transaction record (06/15/2011)	<input checked="" type="checkbox"/>
11.	Record of incoming mail (03/30/2011)	<input checked="" type="checkbox"/>
12.	Record of dispatched mail (03/30/2011)	<input checked="" type="checkbox"/>
13.	Administrative postmaster/OIC comments (03/30/2011)	<input checked="" type="checkbox"/>
14.	Inspection Service/local law enforcement vandalism reports (03/30/2011)	<input checked="" type="checkbox"/>
15.	Post Office fact sheet (06/20/2011)	<input checked="" type="checkbox"/>
16.	Community fact sheet (03/30/2011)	<input checked="" type="checkbox"/>
17.	Alternate service options/cost analysis (03/30/2011) N/A	<input checked="" type="checkbox"/>
18.	Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet (with past 3 fiscal years of total revenue and revenue units) (06/20/2011)	<input checked="" type="checkbox"/>
19.	Analysis of investigative findings/recommendations (03/30/2011)	<input checked="" type="checkbox"/>
20.	Questionnaire instruction letter to postmaster/OIC (04/06/2011)	<input checked="" type="checkbox"/>
21.	Cover letter, questionnaire, and enclosures (04/06/2011)	<input checked="" type="checkbox"/>
22.	Returned customer questionnaires and Postal Service response letters (04/06/2011)	<input checked="" type="checkbox"/>
23.	Analysis of questionnaires (06/09/2011)	<input checked="" type="checkbox"/>
24.	Community meeting roster (06/09/2011)	<input checked="" type="checkbox"/>
25.	Community meeting analysis (06/09/2011)	<input checked="" type="checkbox"/>
26.	Community meeting letter (if community meeting held prior to questionnaire) (04/06/2011)	<input checked="" type="checkbox"/>
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>
28.	Congressional inquiry and Postal Service response letter (if appropriate) (06/02/2011)	<input checked="" type="checkbox"/>
29.	Proposal checklist (06/20/2011) N/A	<input checked="" type="checkbox"/>
30.	District notification to Government Affairs (06/15/2011) N/A	<input checked="" type="checkbox"/>
31.	Instructions to postmaster/OIC to post proposal (06/15/2011) N/A	<input checked="" type="checkbox"/>
32.	Invitation for comments exhibit (06/15/2011) N/A	<input checked="" type="checkbox"/>
33.	Proposal exhibit	<input checked="" type="checkbox"/>
34.	Comment form exhibit (06/15/2011) N/A	<input checked="" type="checkbox"/>

35.	Instructions for postmaster/OIC to remove proposal (06/15/2011)	N/A	<input checked="" type="checkbox"/>
36.	Round-date stamped proposals and invitations for comments from affected offices (06/15/2011)	N/A	<input checked="" type="checkbox"/>
37.	Notification of taking proposal and comments under internal consideration (06/15/2011)	N/A	<input checked="" type="checkbox"/>
38.	Customer comments and Postal Service response letters (06/15/2011)	N/A	<input checked="" type="checkbox"/>
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()		<input checked="" type="checkbox"/>
40.	Analysis of comments (06/15/2011)	N/A	<input checked="" type="checkbox"/>
41.	Revised proposal (if appropriate) (06/15/2011)	N/A	<input checked="" type="checkbox"/>
42.	Updated PS Form 4920 (if appropriate) (06/20/2011)	N/A	<input checked="" type="checkbox"/>
43.	Certification of record (06/15/2011)		<input checked="" type="checkbox"/>
44.	Log of Post Office discontinuance actions (06/15/2011)		<input checked="" type="checkbox"/>

Below is the letters that need to go out and forms to complete for Posting the Final Determination for EVANSDALE

EVANSDALE Docket: 1434742 - 50707			
*There are the 14 EV Documents that should be completed, scanned and sent to the SOPO for review			Return to Flow...
Page	Document		
41.	Revised proposal (if appropriate) (06/25/2011)	<input checked="" type="checkbox"/>	
42.	Updated PS Form 4920 (if appropriate) (06/28/2011)	<input checked="" type="checkbox"/>	
43.	Certification of record (06/15/2011)	<input checked="" type="checkbox"/>	
44.	Log of Post Office discontinuance actions (06/21/2011)	<input checked="" type="checkbox"/>	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (06/28/2011)	<input checked="" type="checkbox"/>	
46.	Headquarters' acknowledgment of receipt of record (06/23/2011)	<input checked="" type="checkbox"/>	
47.	Final determination transmittal letter from Headquarters (06/09/2011)	<input checked="" type="checkbox"/>	
48.	Instruction letter to postmaster/OIC on posting (06/25/2011)	<input checked="" type="checkbox"/>	
49.	Round-date stamped final determination cover sheets (06/25/2011)	<input checked="" type="checkbox"/>	
50.	Postal Bulletin Post Office Change Announcement ()	<input checked="" type="checkbox"/>	
51.	Vice president, Delivery and Retail, instruction letter (06/08/2011)	<input checked="" type="checkbox"/>	

FILE LINK

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03/04/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 01 congressional district.

Post Office Name:	EVANSDALE
Zip+4 Code:	50707-9715
EAS Level:	24
Finance Number:	[REDACTED]
County:	Black Hawk
Proposed Admin Office:	WATERLOO
ADMIN Miles Away:	3.5
Near Office Name:	WATERLOO
Near Miles Away:	3.5
Number of Customers:	
Post Office Box:	[REDACTED]
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	[REDACTED]
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

SHARON PARKISON
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

03/04/2011

DATE

cc: Area Manager, Public Affairs and Communication



DocId: 1434742

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 0 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 0 Finance Number: [REDACTED]
Post Office: ☐ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502



NO
NO
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There's a new MapQuest - come try it out!

MAPQUEST.

Sorry! When printing directly from the browser your directions or map may not print correctly. For best results, try clicking the Printer-Friendly button.

 **Evansdale, IA 50707**

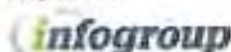
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 **infogroup**



Eviction Notice

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 389-2902

Date: 03/30/2011
Fax No: (319) 399-5502



Building Inspection Report

A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/30/2011
Fax No: (319) 399-5502

ETNO 1434742-50707
NO 7

Evansdale Po Branch mini mall area



Evansdale welcome sign



Evansdale PO Branch in strip mall



Back of Evansdale PO



Cornbelt Auction



Lederman's



Consignments and more

ETNO 1434742-50707
NO 7

Evansdale Po Branch mini mall area



Restaurant in strip mall



Caseys convenience store across fm PO



empty building in strip mall



Shear Image in strip mall



Covenant clinic in strip mall



Evansdale Chamber of commerce in strip mall

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code EVANSDALE, IA 50707		Postmaster's Signature B0C4F0	Date 03/30/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature KT9VD4	Date 03/30/2011
(Check Box) <input type="checkbox"/> Vacancy <input checked="" type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1. Current Office Level			24
2. Finance Number	(1-6)		189351
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		133
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
8. Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" if yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(66)		N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	133	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a two digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: EVANS DALE

Office Zip+4: 50707 -9715

District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>0</u>

Revenue WSCs

First	25 revenue units:	<u>0</u>	X	<u>0</u>	units	=	<u>0</u>
Next	275 revenue units:	<u>0</u>	X	<u>0</u>	units	=	<u>0</u>
Next	700 revenue units:	<u>0</u>	X	<u>0</u>	units	=	<u>0</u>
Next	5000 revenue units:	<u>0</u>	X	<u>0</u>	units	=	<u>0</u>
	Balance of revenue units:	<u>0</u>	X	<u>0</u>	units	=	<u>0</u>
Total revenue WSCs:							

Activity WSCs 0 + Revenue WSCs = 0 Base WSCs 0 = EAS Grade 15

Previous evaluation: EAS grade 24

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

06/27/2011

Title

Date

DOCKET NO.

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2



DOCKET NO.

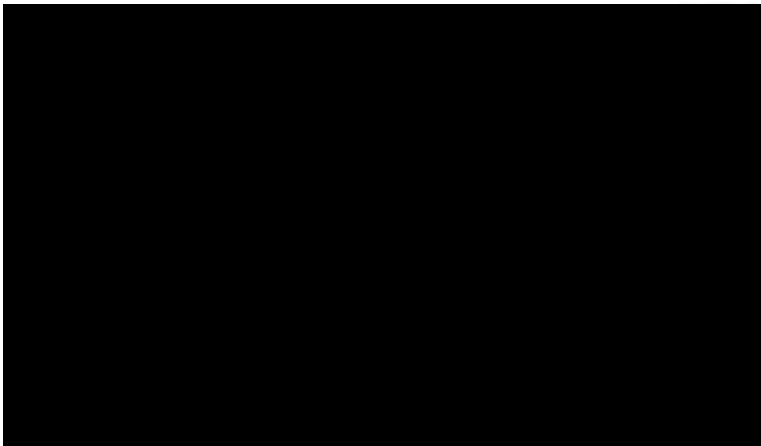
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ITEM NO.

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Window Transaction Survey

Window Transaction Survey

P.O. Name:

EVANS DALE

ZIP+4:

50707 - 9715

Completed By:

Survey Period:

03/12/2011

through

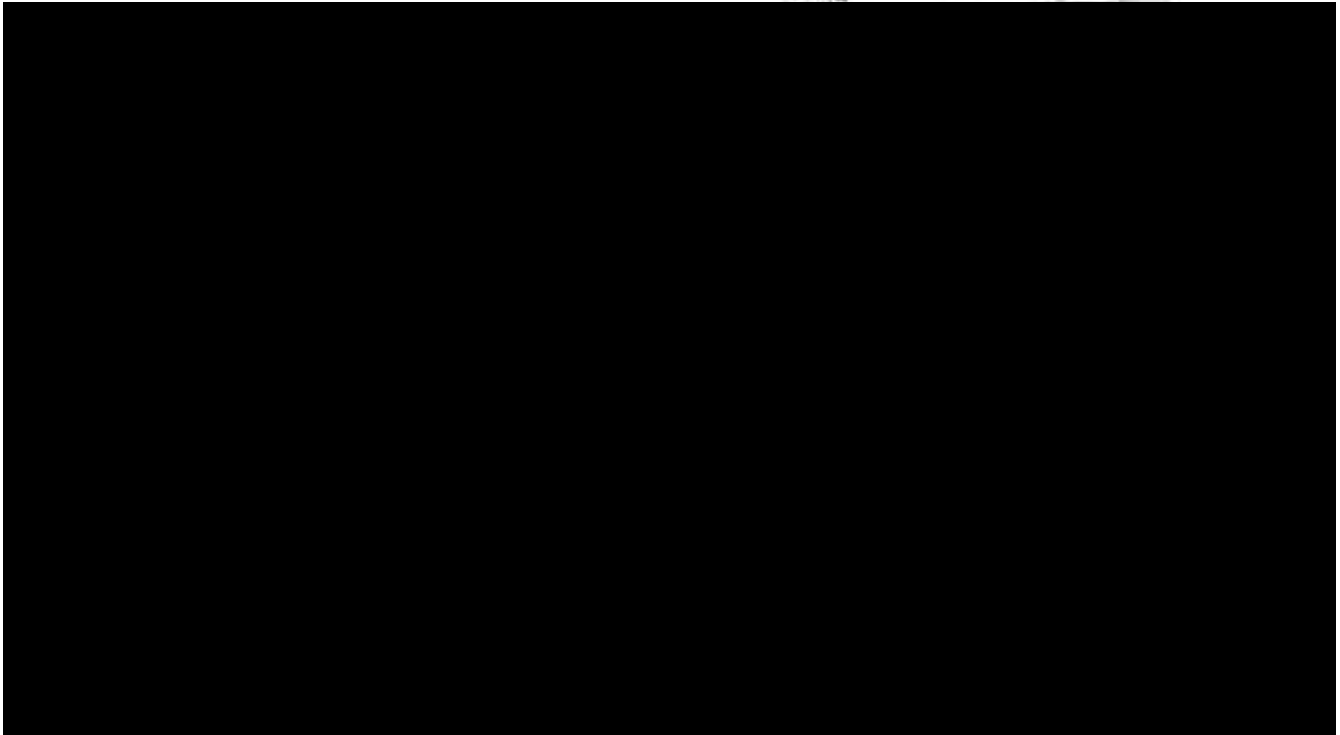
03/25/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handling out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (1,777)	Priority Parcels Money Orders (1,083)	Express Registered C.O.D. (1,969)	Passports Meter Settings (5,06)	Box Rent (2,875)	Certified Special Service (1,792)	Misc. Services (1,787)	Nonrevenue Services (1,188)
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	0	0	0	0	0	0	0	0
Tue - 03/15	0	0	0	0	0	0	0	0
Wed - 03/16	0	0	0	0	0	0	0	0
Thu - 03/17	0	0	0	0	0	0	0	0
Fri - 03/18	0	0	0	0	0	0	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	0	0	0	0	0	0	0	0
Tue - 03/22	0	0	0	0	0	0	0	0
Wed - 03/23	0	0	0	0	0	0	0	0
Thu - 03/24	0	0	0	0	0	0	0	0
Fri - 03/25	0	0	0	0	0	0	0	0
TOTALS	0	0	0	0	0	0	0	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Average Number Daily Transactions:	* 185							
Average Daily Retail Workload in Minutes:	* 92							

* obtained from WOS report
 * obtained from average terminal time report

ROCKET NO 1434742-50707
LTD NO 10
PAGE 2



Average Terminal Time and Rev

Report Filter:

(Date (DD) = 3/25/2011) And ((Retail Unit) ((Unit Finance Number)) = '1B93510703') And (Terminal ((Serial Number)) Not Like '%09999')

Report Limits:

 $(\% \text{ Usen})_i \leq 1$

1434742-50707
10
5

3-25-2011

Day Part	Terminal	Offices	% Used	Average Visit Time (min)	Visits	% Visits
----------	----------	---------	--------	--------------------------	--------	----------

Average Terminal Time and Rev

1434742-50107
DET NO
1MO

Report Filter:

report inner:
(Date (ID) = 3/24/2011) And ((Fiscal Unit) ((Unit Finance Number)) = "1893510/023") And ((Terminal) ((Serial Number)) Not Like "%999999")

Report Units:

$$\{i \in \text{UserSet} \mid i \leq 1\}$$

3-24-2011

Day Part	Terminal Metrics	% read	Average Visit Time (min)	Visits	% Visits
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Average Terminal Time and Rev

Report Filter:

(Order ID) = 3/23/2011 And (Retail Unit) (Unit Finance Number) = "1893510703" And (Terminal) (Serial Number) Not Like "%099999"

Report Limits:

$\{ \% \text{ Used} \} \leftarrow 1$

SET NO. 1434742-50707
10
5

3-23-2011

[illegible]

Average Terminal Time and Rev

Report Filter:

(Date ID) = 3/21/2011 And (Retail Unit) (Unit Finance Number) = "1893510713" And (Terminal (Serial Number)) Not Like "%99999"

Report Limits:

{% Used %} $\epsilon = 1$

1434742-50707
NET NO. 10
INO 7

$$\begin{array}{r} 10 \\ 7 \end{array}$$

3-21-2011

Day Part	Terminal	Medicines	% Used	Average Visit Time (min)	Visits	% Visits
----------	----------	-----------	--------	--------------------------	--------	----------

Average Terminal Time and Rev

Report Filter:

(Date (TD) = 3/17/2011) And ((Retail Unit) ((Unit Finance Number)) = "1893510703") And (Terminal ((Serial Number)) Not Like "%99999")

Recover Limits:

 $\{\phi_i\}_{i=1}^n \leftarrow \{ \mathbf{1} \}$

DET NO 1434742-50707
IND 10
= 9

3-17-2011

[illegible]

Average Terminal Time and Rev

Report Files:

(Date (ID) = 3/16/2013) And (Unit Fierence Number) = "1893510703" And (Termine (Serial Number)) Not Like "469899"

Report Limits

 $\langle \gamma_{\alpha} \rangle_{\text{Used}} = c = 1$

LET NO. 1434742-50707
3NO 10
= 10

3-16-2011

Day Part	Terminal	Metrix	% Used	Average Visit Time (min)	Visits	% Visits
----------	----------	--------	--------	--------------------------	--------	----------

Average Terminal Time and Rev

Report Files:

```
(Date (ID) = 3/15/2011) And ({Retail Unit} ({Unit Finance Number}) = "1893510703") And (Terminal ({Serial Number}) Not Like "%99999")
```

Report Limits:

 $1 \Rightarrow (0.95 \%)$

1434742-50707

3-15-2011

[illegible]

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4 EVANSDALE 50707 - 9715
 Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	232	143	8	42	5	6	0	0
Tue - 03/15	131	86	0	78	4	1	0	0
Wed - 03/16	71	63	6	174	0	3	0	0
Thu - 03/17	104	44	11	27	2	4	0	0
Fri - 03/18	109	51	6	19	0	4	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	208	129	17	60	8	7	0	0
Tue - 03/22	84	64	6	44	5	6	0	0
Wed - 03/23	108	82	5	39	2	3	0	0
Thu - 03/24	102	53	4	23	4	6	0	0
Fri - 03/25	141	52	7	38	3	3	0	0
TOTALS	1,290	767	70	544	33	43	0	0
Daily Average	129.0	76.7	7.0	54.4	3.3	4.3	0.0	0.0

Signature of Person Making Count: ANTHONY HUNTLEY
 Printed Name: ANTHONY HUNTLEY
 Date: 03/30/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 EVANSDALE 50707 - 9715

Dates Recorded 03/12/2011 through 03/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	0	0	0	0	0	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	661	0	30	0	96	4	0	0
Tue - 03/15	454	0	40	0	64	19	0	0
Wed - 03/16	908	0	10	0	42	12	0	0
Thu - 03/17	908	0	4	0	29	11	0	0
Fri - 03/18	514	0	20	0	45	13	0	0
Sat - 03/19	0	0	0	0	0	0	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	833	0	40	0	73	12	0	0
Tue - 03/22	568	0	10	0	95	11	0	0
Wed - 03/23	437	0	10	0	39	7	0	0
Thu - 03/24	361	0	10	0	50	12	0	0
Fri - 03/25	1026	0	10	0	61	16	0	0
TOTALS	6,690	0	184	0	594	117	0	0
Daily Average	669.0	0.0	18.4	0.0	59.4	11.7	0.0	0.0

Signature of Person Making Count:

ANTHONY HUNTLEY

Printed Name:

ANTHONY HUNTLEY

Date:

03/30/11



03/30/2011

OIC/POSTMASTER

SUBJECT: EVANSDALE Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the EVANSDALE Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the EVANSDALE Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/13/2011. This information will be entered into the official record for public viewing.

Post Office Box	██████████
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	██████████

If you have any comments on alternate means of providing services to the EVANSDALE customers, please provide them below:

provide service through Main Post Office in Waterloo

KAREN LENANE
Post Office Review Coordinator

Comments:

cc: Official Record



03/30/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EVANSDALE Post Office, 50707 - 9715, located in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 13

Comments/Findings:

cc: Official Record



03/30/2011

*Evansdale Police Department
911 Evans Rd
Evansdale LA 50707*

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EVANSDALE Post Office, 50707 - 9715, located in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>EVANSDALE</u>	ZIP+4	<u>50707-9715</u>
Congressional District	<u>01</u>	Date	<u>06/20/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

N/A

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms/ 30-day cancellation clause? 1/31/2016 19200

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

One career employee will be reassigned

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is received from Post Office employee at 7:45am. Mail is dispatched through the Star Route at 17:00.

How many Post Office boxes are installed? 286

How many Post Office boxes are used? 133

What are the window service hours? 8:30 -11:00 12:00-16:00 M-F

Closed S

What are the lobby hours? 7:45-18:00 M-F

none S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

13 records of mail theft or vandalism reported to the Postal Inspection Service.

Post Office Survey Sheet (continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	None reported	
11.	List potential CBU/parcel locker sites and distances from present Post Office site.	
	None needed	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input type="checkbox"/> Same <input checked="" type="checkbox"/> Less	

Community Survey Sheet

Community Survey Sheet

Post Office Name	EVANSDALE	ZIP+4	50707-9715
Congressional District	01	Date	03/30/2011

1. Incorporated? ☒ Yes ☐ No
Local government provided by: Mayor and council
Police protection provided by: Evansdale Police Department
Fire protection provided by: Evansdale Fire Department
School location: Evansdale and Waterloo
2. What population growth is expected? (Please document your source)
35 from Facilities Planning Website
3. What residential, commercial, or business growth is expected? (Please document your source)

History: (Are there any special historical events related to the community?)
Are there any special community events to consider?
4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, commuters, self employed

Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center,
6. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/20/2011																								
2. Post Office Name EVANSDALE		3. State and ZIP + 4 Code IA, 50707-4719																										
4. District, Customer Service HAWKEYE POC	5. Area, Customer Service WESTERN	6. County Black Hawk	7. Congressional District 01																									
8. Reason for Proposal to Discontinue Discontinuation study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.		9. PO Emergency Suspension Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM Occupied <input checked="" type="checkbox"/> PM Vacancy Reached & Date: 1/10/11/2010 b. <input type="checkbox"/> CMC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (100) Downgraded from EAS-24 d. No. of Clerks-1 No. of Clerks-1 No. of Non-Career-0 e. No. of Clerks-0 No. of Clerks-0 No. of Non-Career-0		a. Time M-F 8:30-11:00 12:00-15:00 b. Lobby Time M-F 7:45-10:00 c. Set Closed d. Set none e. Total Window Hours Per Week 32.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 133 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 133 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 166.00		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Type of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>205</td> <td>555</td> </tr> <tr> <td>b. Newspaper</td> <td>81</td> <td>18</td> </tr> <tr> <td>c. Parcel</td> <td>7</td> <td>71</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>273</td> <td>754</td> </tr> <tr> <td colspan="2">f. No. of Postage Meters 0</td> <td></td> </tr> <tr> <td colspan="2">g. No. of Permits 0</td> <td></td> </tr> </tbody> </table>			Type of Mail	Received	Dispatched	a. First-Class	205	555	b. Newspaper	81	18	c. Parcel	7	71	d. Other	0	0	e. Total	273	754	f. No. of Postage Meters 0			g. No. of Permits 0		
Type of Mail	Received	Dispatched																										
a. First-Class	205	555																										
b. Newspaper	81	18																										
c. Parcel	7	71																										
d. Other	0	0																										
e. Total	273	754																										
f. No. of Postage Meters 0																												
g. No. of Permits 0																												
Finances - \$ FY 2008 \$ 270,763 2009 \$ 244,212 2010 \$ 255,060		h. EAS Step 1 PM Basic Salary (No Cost) \$ 32760 i. PM Fringe Benefits (33.5% of h.) \$10,675																										
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (Leased, Expiration Date: 03/31/2015) Annual Lease \$ 19200 30-day cancellation (days)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain why mail																												
17. Schools, Churches and Organization in Service Area No. 2 St Marks United Methodist Church Peace of Peace Lutheran Church		18. Administrative/Emigrating Office (Proposed): Name WATERLOO EAS Level 24 Miles Away 3.5 Window Service Hours: M-F 08:30-17:00 SAT Lobby Hours: M-F 24 Hours SAT 24 Hours PO Boxes Available: 220																										
19. Businesses in Service Area No. 30 St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Craig Drivers Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage (INC) Houlihan's cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place II Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Haidart Construction 1st Security State Bank Evansdale Chiropractic Pilgr Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce IHFD Electric Four Square Development Iowa's Street Roney Construction Mansaray Tree		20. Nearest Post Office (If different from above): Name WATERLOO EAS Level 24 Miles Away 3.5 Window Service Hours: M-F 08:30-17:00 SAT Lobby Hours: M-F 24 Hours SAT 24 Hours PO Boxes Available: 220																										
21. Prepared by																												
Printed Name and Title ANGIE GREEN PO Discontinuation/Consolidation Coordinator Name KAREN LEMAYNE PS Form 4826, June 1993		Signature ANGIE GREEN Location CEDAR RAPIDS, IOWA		Telephone No. Act U (319) 399-2902																								



A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: 189351
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

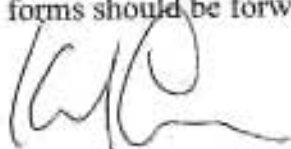
Date: 06/09/2011
Fax No: (319) 399-5502

04/08/11

OIC/POSTMASTER

SUBJECT: EVANSDALE Post Office

Enclosed are questionnaires addressed to customers of the EVANSDALE Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/24/11 for further review.



Karen Lenane
Post Office Review Coordinator
Enclosures



4/8/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Evansdale Branch revealed that the office workload had declined. This reduced workload suggests that the maintenance of the Evansdale Branch may not be warranted.

Briefly, we would like the sale of stamps and all other customary postal services, to be provided by the Waterloo Main Post Office and our alternate access channels. These alternate access channels would include the local Hy-Vee contract Postal units, www.usps.com, and our Automated Postal Center at the Cedar Falls Main Post Office lobby. Pickup and delivery of your mail as well as the sale of stamps and all other customary Postal Services would be provided by the Waterloo Main Post Office. This redirection would involve closing our operation at the Evansdale Branch.

Retail services are available at the Waterloo Post Office, located 3 miles away. Hours of service at this office are 8:30 am to 5:00 pm, Monday through Friday. Post Office box service is available at this location at decreased fees.

Retail services are also available by the Raymond Post Office at 111 Commercial St located 4 miles away. Hours of service at this location are 7:15-11:15, 12:30-4:15 Monday through Friday and 9:00-9:45 on Saturday.

I invite you to think about a possible change to these alternate forms of providing service. Please return the enclosed questionnaire by 04/13/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Amvets 706 Colleen Evansdale IA on 04/25/2011 from 6:00 pm to 7:00 pm. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

SHARON PARKISON
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures: Questionnaire and return envelope

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better
 ☐ Just as Good
 ☐ No Opinion
 ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

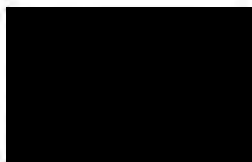
Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/08/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lettine at (319) 389-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 1a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Closing the Evansdale P.O. would cause a disruption in my business & would add to my expenses either in gas going to W'Lee more frequently or having a mail slot installed in the building. The Evansdale Chamber has spent quite a bit of money sprucing up Evansdale & enlisting new businesses to locate here. Closing the P.O. is a step in the opposite direction.

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I cannot always be in my office & which has no mail slot for delivery if the door is locked.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping office supplies, personal items
- ☐ Personal needs
- ☒ Banking Walter
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-8998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 2a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

BUCKET NO 1434742-50707
TEST NO 22
PAGE 26

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

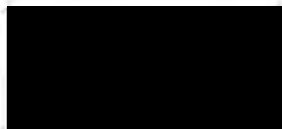
Date: 4-18-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I will not get a p.o. box in Waterloo, Gas is too costly and do not like downtown Waterloo.



08/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lensen at (319) 392-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9098
Cedar Rapids, Iowa, 52406-9998



BUCKET NO 1434742-50707
PAGE NO 22
PAGE 3a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

LET NO 1434742-50707
IND 22
E 36

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I do not want to drive to Waterloo for mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping _____
☐ Personal needs _____
☐ Banking _____
☒ Employment Waterloo _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

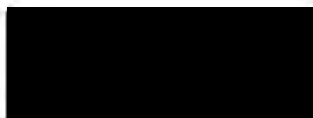
- ☐ Yes ☐ No

Name: [REDACTED]
Address: [REDACTED]
Telephone: [REDACTED]
Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 389-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 8998
Cedar Rapids, Iowa 52406-9998



ET NO 1434742-50707
NO 22
4a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ETNC 1434742-50707
22
46

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

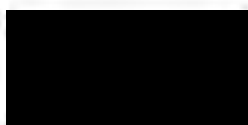
Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lianane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DOCKET NO 1434742-50707
ITEM NO 22
PAGE 5a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

LET NO 1434742-50707
NO 22
56

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

I won't have certain mail delivered to the house

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

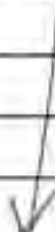
☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Watauga



5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name

Address

Telephone

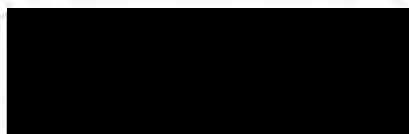
Date

4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 385-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52408-9998



NET NO 1434742-50707
NO 22
6a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

LET NO 1434742-50707
NO 22
66

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
- ☐ Personal needs
- ☐ Banking
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name

Address

Telephone

Date

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 390-3912.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



POSTNET NO 1434742-50707
FACILITY NO 22
PAGE 7a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Our P.O. Box belongs to the church and we sometimes receive checks in the mail. It might sit in a mail box if no one would be around to get it.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

April 13, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lehane at (319) 399-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9898
Cedar Rapids, Iowa 52406-9998



POCKET NO 1434742-50707
ITEM NO 22
PAGE 8a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ET NO 1434742-50707
INO 22
E 86

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

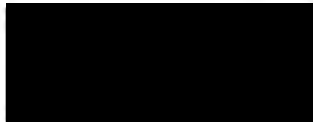
APR 17 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PLEASE DO NOT CLOSE THIS
BRANCH, I NOTICED MUCH
ACTIVITY HERE, AND CLOSING
WOULD CAUSE HARDSHIP ESP.
FOR THOSE WHO NEED IT MOST!



06/29/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



PROJECT NO 1434742-50707
NO 22
PAGE 9a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NET NO 1434742-50707
NO 22
96

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping IN THE TOWN OF THE COMMUNITY
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

BOOKET NO 1434742-50707
ITEM NO 22
PAGE 90



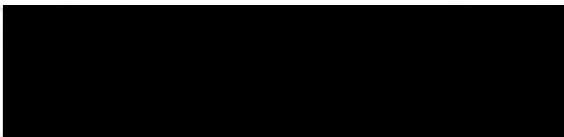
I AM 80 YEARS
OLD AND WOULD
BE HURT TO HAVE
MY P.O., I AM
AT MY P.O. EVERY
DAY

BOOKET NO
ITEM NO
PAGE





(6/09/2011)



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lejane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52405-9998



ITNC 1434742-50707
NO 22
10a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

TN 1434742-50707
22
106

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping waterloo
☒ Personal needs waterloo
☒ Banking plz leave
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

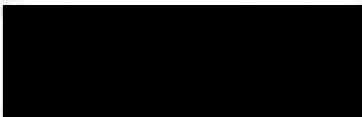
Date:

4/13/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Landers at (319) 389-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52408-9998



POCKET NO 1434742-50707
ITEM NO 22
PAGE 11a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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UNIT NO 22
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3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section: How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

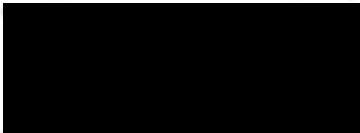
Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/06/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenens at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Oscar Rapids, Iowa, 52406-9998



LET NO 7434742-50707
NO 22
PAGE 124

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

LET NO 1434742-50707
NO 22
128

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☒ Employment Self Employed All Surrounding Areas
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

4-13-11

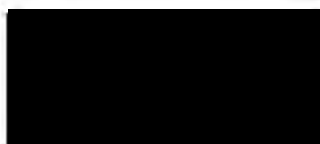
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I Think it would Be A Big Loss To our
Community To Lose The Post Office*

Thank You



05/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

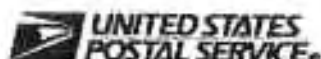
- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please feel free to contact Karen Lemire at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9996
Cedar Rapids, Iowa 52406-8996



NET NO 1434742-50707
NO 22
13A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ETNO

1434742-50707

NO

22

3

13B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

XREAS



Personal needs



Banking

Various Locations



Employment

North Side Waco



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

[REDACTED]

Address:

[REDACTED]

Telephone:

[REDACTED]

Date:

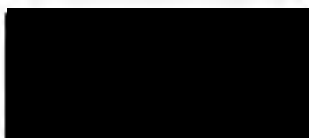
4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I've been using the Waco location in the past ALWAYS
 long hours of slow service. And my marketing materials reference per
 5200 post office location who is going to cover the expense of changing
 these if you close this location?



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lysaric at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



ST NO 1434742-50707
NO 22
14A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

MAIL PICKUP & DELIVERY

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

WE DON'T HAVE PUBLIC BOARD YOU SAID NOT TO

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

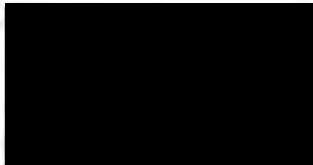
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Why would I want to drive 6 or 7 miles
out of my way with gas at pushing \$1.00 a gal.
I don't like driving down town and I don't
have any problems with this post office.
plus I would have to take off work early
just to make it to the post office.
Leave it alone, if it isn't broke don't
fix it. OK



05/05/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Savings by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



LET NO 1434742-50707
NO 22
15A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following.

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

Don't have computer Need to do taxes through Fastlane

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: The carrier route delivery person stopped my mail then I had a difficult time finding my mail. The carrier route person is not getting my mail at the Evansdale P.O. for a specific reason.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment NA
☒ Social needs

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☒ Yes ☐ No

Name:

Address:

Telephone:

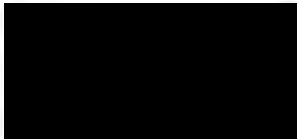
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I depend on my sister to drive me where ever I need to go this would put an additional hard ship on her because she shops here in Evansdale for Groceries.



06/08/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenard at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52408-9998



GET NO 1434742-50707
NO 22
PAGE 16A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Walmart
☐ Personal needs Dallas Herald
☒ Banking Wells Fargo Central
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POCKET NO 1434742-50707
ITEM NO 22
PAGE 17A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

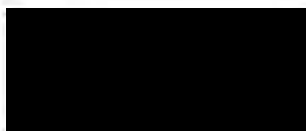
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/08/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karin Levine at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



LET NO 1434742-50707
NO 22
184

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

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22
188

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

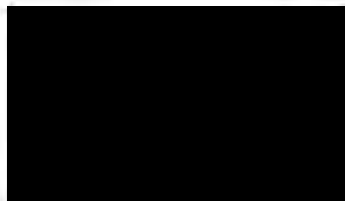
Date:

4/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



000000000000



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lennert at (319) 369-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52405-9998



LET NO 1434742-50707
NO 22
19A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) *Don't send in mail anymore* ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: *I don't go to Walmart everyday on any of the post office. And I don't see my local stores. See this is because for me I have poor vision, going up & down stairs.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *Walmart*
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: *4-11-11*

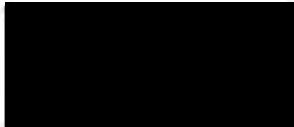
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Def If we had no Post office in Peronada, our Seniors Citizens that live in the decreasing behind would have to find transportation to go to my local store. They just walk on and on. What a waste of time. Just like when the store closed it was hard on all of us.

Thanks.



0009/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenore at (319) 390-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9988
Cedar Rapids, Iowa 52406-9988



TNO 1434742-50707
NO 22
20A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ATTN: 1434742-50707
NO 22
20 B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

4/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lanning at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9990
Cedar Rapids, Iowa 52400-9990



LET NO 1434742-50707
NO 22
214

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ETNO 1434742-50707
130 22
218

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

NONE

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No BUT A LOT LESS

Name

Address

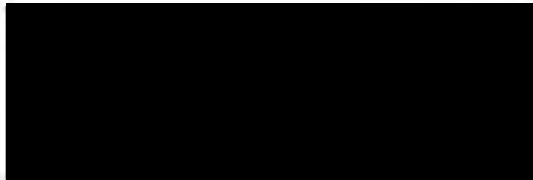
Telephone

Date: 4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Everedale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lerdahl at (319) 391-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 1898
Cedar Rapids, Iowa, 52406-9998



NET NO 1434742-50707
NO 22
224

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ETC 1434742-50707
NO 22
22B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

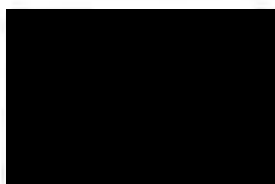
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WE WOULD HAVE TO GO 4 MILES FURTHER TO GET OUR MAIL



05/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lehanis at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



EST NO 1434742-5027
NO 22
23A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

STND 1434742-50707
NO 23
23B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: My home delivery access is not secure for
receiving my mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☒ Social needs church

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

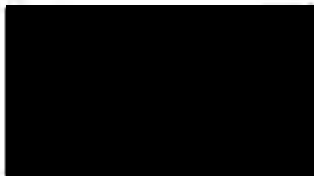
Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My availability of home delivered mail at my apartment is not dependable or secure. I have maintained my PO Box since 1979 and feel it is best for my mail. As a disabled adult I will not have easy access to buy stamps or mail prechanges which I do regularly. There are many Evansville residents who are in the same situation. Please reconsider and keep our PO open. Even if hours are cut we still need our PO.



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 398-2982.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9086
Cedar Rapids, Iowa 52406-9886



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

AT NO 1434742-50707
NO 22
24A

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22
248

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping *Walmart / Costco Fall*
☒ Personal needs *11*
☒ Banking *11*
☒ Employment *Everett*
☒ Social needs *Walmart / Costco Fall*

5. Do you currently use local businesses in the community?

- ☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☒ Yes ☐ No

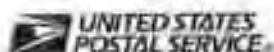
Name: _____

Address: _____

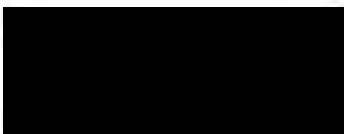
Telephone: _____

Date: *4/14/11*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



CONFIDENTIAL



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evesdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If you have additional questions or comments, please feel free to contact Karen Lanone at (318) 309-2502.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9908
Cedar Rapids, Iowa, 52408-9908



ST No. 1434742-50707
NO 22
25A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some times
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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22
25B

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Cross roads
☐ Personal needs
☒ Banking Raymond
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have had our Postal box at the
Evansdale Branch for 40 yrs. If Evansdale is
Closed we will no longer rent ~~a~~ box.

We have always had very courteous Service
from the Evansdale Branch workers. They do
their jobs well.

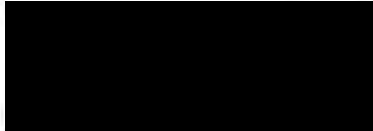
Also, there are many Senior & Handicapped
users that don't drive that will no longer
be getting their postal needs met.

Please do not close the Evansdale Post
Office.

[Redacted signature block]



05/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9890
Cedar Rapids, Iowa 52405-9898



LET NO 1434742-50707
NO 22
26A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
26 B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

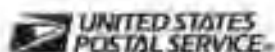
Address:

Telephone:

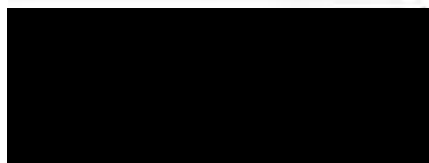
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would the PO Boxes remain part of the building
I have to move to the downtown office? All
I have to move, will it be credited for any
remaining balance at the downtown office?



06/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2000.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9999
Cedar Rapids, Iowa 52408-9999



1434742-50707
TNO
NO 22
27A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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NO 22
278

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain I need to keep a P.O. Box as my
Spouse's Ex-wife has taken me from one
Phone Delivery Box -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Depends - I need A local P.O.
Box

Name: [REDACTED]

Address: [REDACTED]

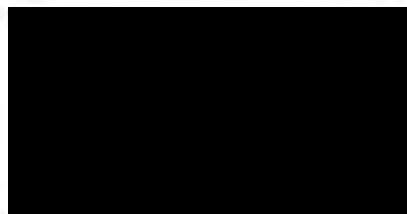
Telephone: [REDACTED]

Date: 4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



08/09/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evenstad Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter,

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If you have additional questions or comments, please feel free to contact Karen Lesane at (319) 399-2002.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9908
Cedar Rapids, Iowa 52408-9008



LET NO 1434742-50707
NO 22
28A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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NO 22
28B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

April 11, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1434742-50707
22
28c

Dear Ms. Parkison,

I am writing in regards to your survey about the Evansdale, Iowa post office branch. I am not the kind of person that takes time to fill out surveys or even write a letter, however I feel that in this instance I would like my voice heard and that of those close to me.

I have been a resident of Evansdale for 8 years and my husband for 33 years. We are a small community but we take a lot of pride in it. Evansdale has the advantage of small town appeal, but also the proximity to big city conveniences. My husband and I have watched business' come and go from the community, but the loss of the post office would be devastating.

Personally we use the post office several times a week as we have a post office box there as well as general mailing and postage needs. EVERY time I go to the post office there is a line of people and our one postal worker is so helpful and courteous even though he is very busy. People chatter in line as they wait and many know each other by name.

I hope this illustrates to you how close knit our community is and how losing what may seem to you as just a small postal office, but to us is part of the small town pride and nostalgia. I know we are in a time of finding ways to save money, but this particular post office is special and needn't be closed. Right now this little town I live in meets all of my needs. I can get groceries, go to the post office, get gas, get household items, worship, have work done on my house and eat out all within our small city limits. I as well as my husband and our family would hate to see the loss of our Post office.

Being a skeptical person, I imagine my one letter will not change the minds of such a large operation, but my voice will at least be heard. And my voice represents many of those who would be deeply saddened at the thought of losing this part of our small town community.

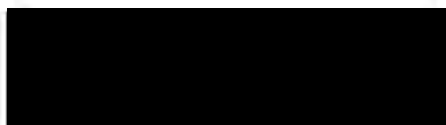
Thank you so much for your time.

Sincerely,

[REDACTED]



(04/27/2011)



Dear Postal Service Customer:

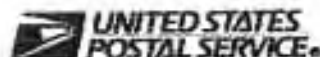
Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9999
Cedar Rapids, Iowa 52406-9999



ETS NO 1434742-50707
 TIT NO 22
 VES 29A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

NET NO 1434742-50707
NO 22
29 B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

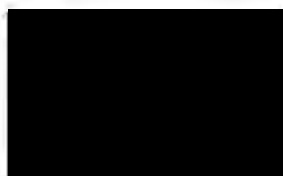
Telephone: _____

Date: 4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

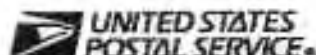
- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterville Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karsh Levine at (318) 399-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



DocId: 1434742 - 50707

Item Nbr: 22

Page Nbr: 30A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

ETNC 1434742-50707
NO 22
30 B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping FAIRWAY EVANSDALE
☒ Personal needs WAL-MART + FAIRWAY EVANSDALE
☒ Banking VARADIAN - LAFAYETTE BRANCH
☒ Employment 1 BLOCK OFF LAFAYETTE ON VINTON ST
☒ Social needs VARIED

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No WOULDN'T FREQUENT AS OFTEN, & ROUTES HAVE TO CHANGE

Name

Address

Telephone

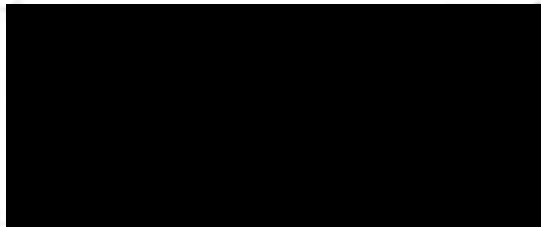
Date 4-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If the Evansdale Branch is closed, my Po Box will be permanently closed - Waterloo Branch is too far away - Has long lines - I do all the postal work for my work as well as personal on my lunch break. That couldn't be done @ the Waterloo Branch. I'll have no choice but to use on-line communications for everything and all packages will have to go UPS OR FedEx. I will not go to the downtown Waterloo Branch.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

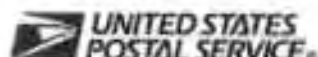
- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster who can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lemme at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
P.O. Box 9998
Cedar Rapids, Iowa 52436-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

helping people of Evans Village with mailing

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *at other*

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

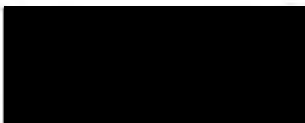
4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*We don't defend any reason for not having our own post office.
We're not that safe and banking isn't that good either -
We want to wait in line for an hour or more. I am a car and
can't stand for that long at a time -
Sincerely,
[Redacted]*



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 395-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9988
Cedar Rapids, Iowa 52405-9998



GTNC 1434742-50707
NO 22
32A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

mail stuff

FILE 1434742-50707
NO 22
32 B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name

Address

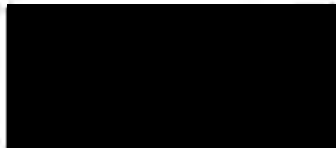
Telephone

Date

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 8888
Cedar Rapids, Iowa 52406-9998

ET NO
NO1434742-50707
22
33A**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ST NO 1434742-50707
NO 22
338

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping _____
- ☐ Personal needs _____
- ☒ Banking _____
- ☒ Employment _____
- ☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name 

Address 

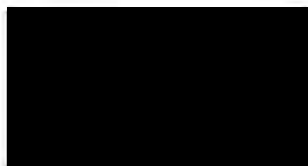
Telephone 

Date 6-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Eversdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Eversdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Eversdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenné at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



ETNO 1434742-50707
NO 22
34A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

ST: 1434742-50707
NO 22
34B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

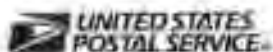
Name:

Address:

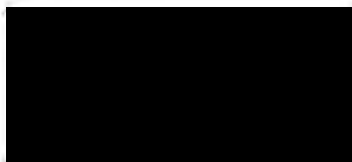
Telephone:

Date:

4-20-11
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lesinski at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52405-9998



OFFICE NO 1434742-50707
FIS NO 22
PAGE 35A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

ETHNO 1434742-50707
NO 22
35 B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

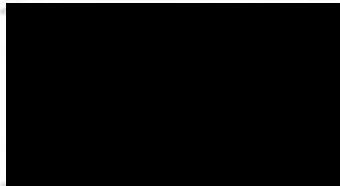
Date: 20 APR 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Evansdale needs the service of this Post Office. It is very important to many of the citizens. There's got to be better ways to save a buck or two instead of punishing the customers.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Watons Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (316) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parison".

Sharon Parison
Manager, Post Office Operations
PO Box 0698
Cedar Rapids, Iowa 52405-0698



POSTNET NO. 1434742-50707
NO 22
PRICE 36A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

TTW 1434742-50707
NO 22
368

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☐ Yes ☒ No

[Redacted]

Name: _____

Address: _____

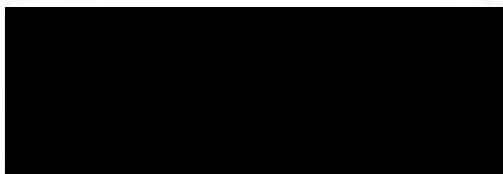
Telephone: _____

Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

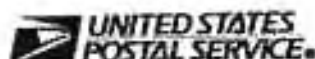
Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Walnut Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Leland at (515) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9888
Cedar Rapids, Iowa 52408-8988



NET NO 1434742-50707
NO 22
37A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50767
22
378

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4
3. If you previously received Post Office box service or general delivery service, complete this section: How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name

Address

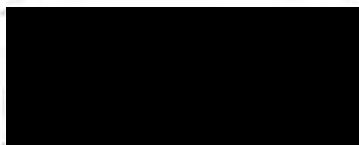
Telephone

Date

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

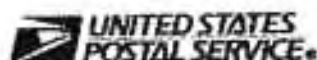
Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 6998
Cedar Rapids, Iowa 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name

Address

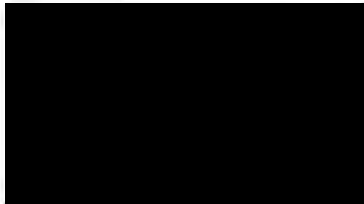
Telephone

Date

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lamine at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 6988
Cedar Rapids, Iowa 52406-6988



TNO 1434742-50707
NO 22
39A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- Elderly citizens from 2 retirement complexes*
- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Crossroads
☒ Personal needs Dr. Covenant Clinic
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

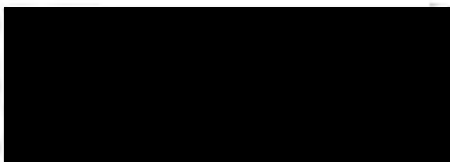
Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My husband and I manage Deerwood Park Campground in Evansdale. A majority of our campers are seasonal and receive all of their mail via the Evansdale Post Office.



04/27/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

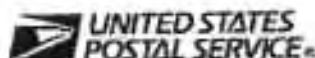
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Evansdale Branch should be pursued, a formal proposal will be posted in the Waterloo Post Office and Evansdale Branch at a later date. If you have additional questions or comments, please feel free to contact Karen Lemaire at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9988
Cedar Rapids, Iowa 52406-0988

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

H4 Dec's

ATTN: 1434742-50707
NO 22
40 B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you serve your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name

Address

Telephone

Date

4/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I very much need the
Evansdale branch to
remain open for the
following reasons:

1. The Waterloo PO is hard
to get to in winter as
Waterloo doesn't plow well.
2. I have no limited income,
so try to make one trip a
week (P.O. Bank, grocery, gas,
breakfast) to save gas.
3. I have 2 miles from
Evansdale, 3 miles from
Waterloo PO, 7 miles to
Hwy 100.
4. Hwy 100 is very dangerous
for grocery shopping.
5. I have no business and
must ride out daily.

- over -



6. Since I run a
business, I need
weightage packages
are sent out, if I
ought stamps I would
not have this.
7. If anyone goes to HW, Fanny
+ I am in Evansdale, I am
PLEASE business.

KEEP

EVANSDALE

BRANCH

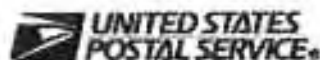
OPEN



TTW
NO

1434742-5079

22
400



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☐ YES ☒ NO

If yes, please explain:

SN: 1434742-50707
NO 22
41 B

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping at the store
☐ Personal needs at the store
☒ Banking at the bank
☒ Employment at the office
☐ Social needs at the office

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☐ Yes ☒ No

Name: [redacted]

Address: [redacted]

Telephone: [redacted]

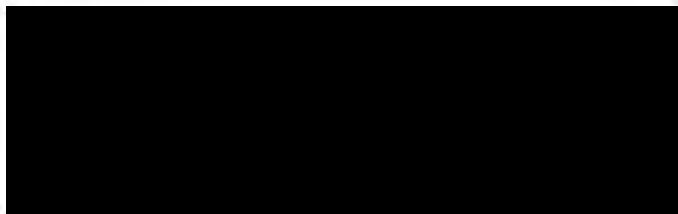
Date: 4/18/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have had a Post Office box in Cranedale since 1975. It has been good still is extremely handy for me and my family to use the post office in Cranedale. My son also has a box in Cranedale. When I get off work in the morning I have to drive only a few blocks to get my mail and any packages I might have. I can also get my sons' mail at the same time as his work hours conflict with the time the post office is open. My other 2 sons come past the post office as they come home from work so it is easy for them to stop also. When we go on vacation our mail is securely held at the post office. When we get home it is so handy to be able to get our mail right away. The clerks past and present have been and still are very knowledgeable and pleasant and accommodating and also efficient. There is no standing in line to have to wait for service. Anytime I have had to wait in line the time has been less than 5 minutes. Can you say that about your service in Waterloo? From all the complaints I have heard I don't think so. Also it does not make sense to close a post office in a CITY the size of Cranedale to have a post office open in a TOWN the size of Raymond. With the price of gas I for one will not appreciate having to drive 3 or 4 miles extra to get my mail and stamps when I only have to drive a few blocks now. The idea of closing the Cranedale office is ridiculous. Closing the Raymond office will make more sense.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If you have additional questions or comments, please feel free to contact Karen Lennette at (319) 359-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9098
Cedar Rapids, Iowa 52406-0998

42A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

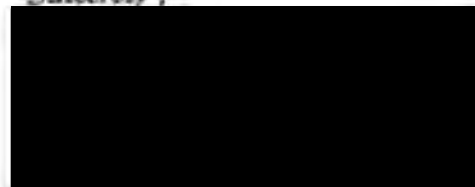
☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
42 C

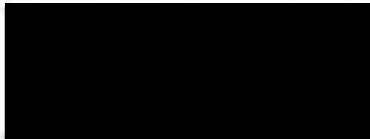
If our Post Office would close, it would put a hardship on me and my friends .
Especially during winter months , when most senior citizens don't drive their cars.
I for one put mine in storage till spring , as I am unable to clean the snow off of
it & move it for snow plowing of parking lot. We have no garages where I live.
I certainly can't afford to hire transportation to all the places I need to go.

Sincerely ;





05/18/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Larnap at (319) 399-2900.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52409-9998



STND 1434742-50707
NO 22
43A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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22
93B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery of PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: IF YOU CLOSE THIS POST OFFICE (EVANSDALE)
CLOSING THIS P.O. WILL BE INCONVENIENT DUE TO THE
FACT THAT WE HAVE NO HOUSE ADDRESS (NO HOUSE PERIOD)
WE LIVE AT TRAILER PARK CAMP GROUNDS IN EVANSDALE
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? DEPT. OF SOCIAL SERVICES FALL - THEN GO TO TEXAS FOR WINTER

- ☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 4 - 2011

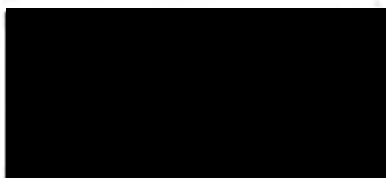
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing THIS POST OFFICE WOULD BE
INCONVENIENT FOR LOTS OF THE RESIDENTS.

WE HAVE VERY GOOD EMPLOYEES AT THIS
POST OFFICE, PLEASE DO NOT CLOSE, AND MAKE
IT A CONVENIENCE FOR OLDER PERSONS TO GET
THEIR MAIL



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Eyotadale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Loeane at (316) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9066
Cedar Rapids, Iowa, 52406-9066



NET NO 1434742-50707
IND 22
44A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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44B

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name

Address

Telephone

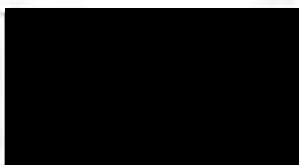
Date

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 8896
Cedar Rapids, Iowa, 52408-6996



1434742-50707
22
45A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

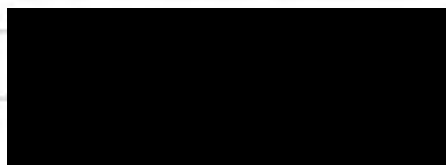
If yes, please explain:

I think closing down the Evansdale post office is a huge mistake! There are many elderly people living in Evansdale, for them to have to drive downtown Waterloo to the post office is a very big inconvenience. Not to mention all of the people and the steps.

Also, whenever I am in the post office it is very busy. If business has seemed to decline you might take into account it was just winter. People try to limit trips out in the elements, especially the elderly.

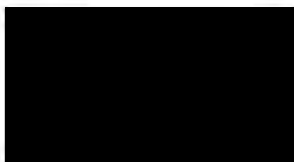
I also want to voice my opinion on the hours of operation for the p.o. boxes. I do not know how you would expect working people to obtain their mail before 4:30! We pay to have a box and some-times cannot get our mail. ~~Therefore~~ it least stay open until 6:00, so working people can get their mail and it wouldn't hurt to have it unlocked on Saturdays as well.

Thank You For Your Time,





05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Eversdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karin Lehane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
P.O. Box 9998
Cedar Rapids, Iowa, 52406-9998



TNC 1434742-50707
NO 22
46A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

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22
46B

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

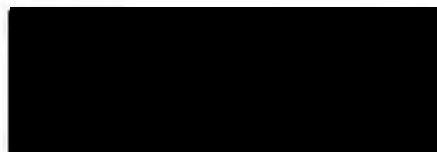
4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think it would be a real shame
if the Evansdale Post Office were closed.
We are an ever expanding population that
relied on our local PO.



08/13/2011



Dear Postal Service Customer:

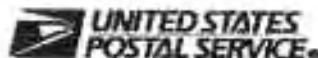
Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lerman at (319) 386-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 8998
Oscar Rapids, Iowa 52405-8998



TIME 1434742-50707
NO 22
47A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Reseting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

pick up mail - no. Then, 3 days mail *pick up stamps*

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
473

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping *like internet was needed*
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

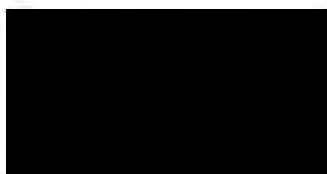
Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I also work at the post office and I can
no longer do it. We do all of our buying & stamp
and mailing at the post office. I also
do most of my shopping in the area.*



08/13/2011



Dear Postal Service Customer,

Thank you for returning your questionnaire concerning the proposed discontinuance of the Everedale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lemons at (318) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
P.O. Box 9998
Cedar Rapids, Iowa, 52406-0998



1434742-50707
22
484

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
48B

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

- ☐ Yes ☒ No

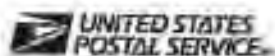
Name: _____

Address: _____

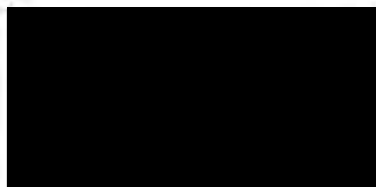
Telephone: _____

Date: 4-26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evanston Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Take mail to them -

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

498



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name

Address

Telephone

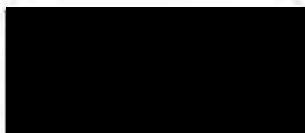
Date

4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/13/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please feel free to contact Karen Lemane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52409-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

1434742-50707
22
508

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

- ☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Mail comes in late as lot M
Have to travel to other P.O. - James Donigan

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

- ☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

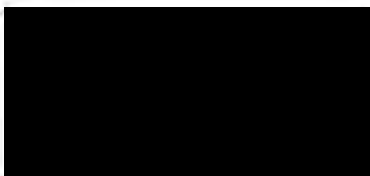
- ☐ Yes ☐ No

Name: [REDACTED]
Address: [REDACTED]
Telephone: [REDACTED]
Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Grand is Handicapped

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

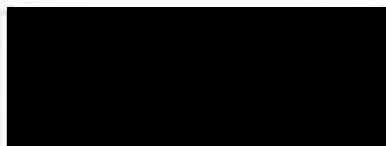
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer,

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Jarman at (319) 389-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 5988
Cedar Rapids, Iowa, 52405-0988

52A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels <i>Money for Hand to Hand delivery & Holding by mail</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail <i>Occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO
- If yes, please explain _____

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO
- If yes, please explain _____

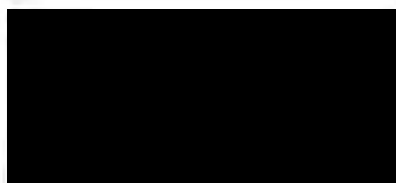
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain _____



(5/23/2011)



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Eyresdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

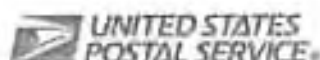
If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 8988
Cedar Rapids, Iowa, 52406-8988

53A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Delivering mail,

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

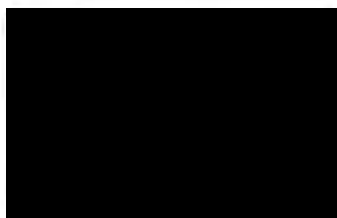
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenora at (313) 359-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9999
Cedar Rapids, Iowa 52405-9999

54A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

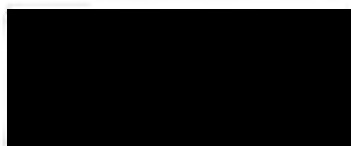
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer:

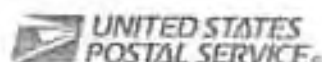
Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lanane at (319) 369-2502.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1 Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following.

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>use for</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

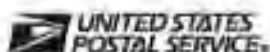
d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

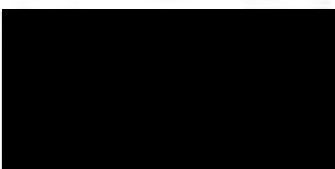
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

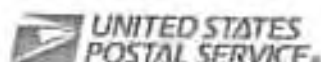
If you have additional questions or comments, please feel free to contact Karen Lenz at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 2698
Cedar Rapids, Iowa, 52406-8998

56A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Picking up mail for person in wheel chair

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

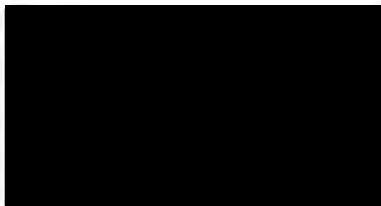
☒ YES ☐ NO

If yes, please explain:

going to different Business



06/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain service. The corner can provide retail services, alleviating the need for customers to go to the post office for service.

If you have additional questions or comments, please feel free to contact Karen Lenore at (319) 396-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9968
Cedar Rapids, Iowa, 52406-9968

57A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Evans Village has alot of people who have special needs.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Getting important info

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

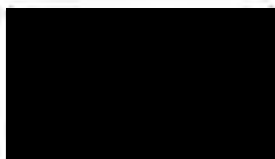
☐ YES ☒ NO

If yes, please explain:

Hate going down to main office due to traffic & the long lines - people are rude



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evareddale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lertans at (319) 389-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9988
Cedar Rapids, Iowa, 52405-9988



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

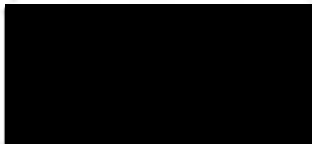
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 359-2802.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52405-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

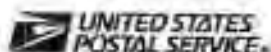
- e. Other ☐ YES ☐ NO

If yes, please explain:

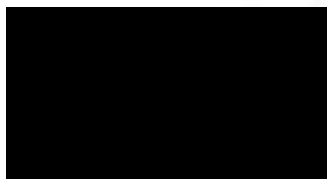
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

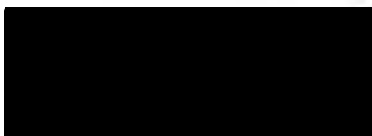
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lunsane at (319) 389-2602.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Farnson".

Sharon Farnson
Manager, Post Office Operations
PO Box 8998
Cedar Rapids, Iowa, 52405-0998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

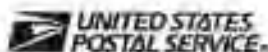
- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

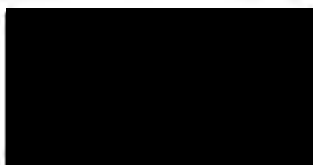
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



06/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ewinsdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If you have additional questions or comments, please feel free to contact Karen Linane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

04-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please see attached

LET NO 1434742-50707
NO 22
62C

Please do NOT close the
Evansdale Post Office, it is a great
asset to the city of Evansdale as well
as a LARGE surrounding community of
people that do business there.

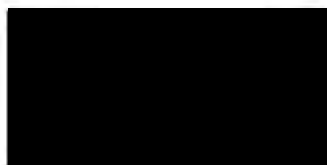
By closing this Post Office you
will lose money. Instead of paying one
individual a daily wage to operate and
perform a multitude of tasks for
numerous individuals, you will have to
pay for the gas, time, and wages of
many workers and carriers to ensure
the same services are met to the wide
and vast array of customers the
Evansdale Post Office handles on a
daily basis.

The city of Evansdale and its
existing businesses will be negatively
impacted IMMENSELY if you close
our POST OFFICE.

PLEASE DO NOT HURT
OUR COMMUNITY!



05/23/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Eyensdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lesane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Parkinson".

Sharon Parkinson
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

63A



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings. ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I am passing by Waterloo. I support Evansdale only



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Waterloo, CF
☒ Personal needs Waterloo, CF
☒ Banking Waterloo, CF
☒ Employment Waterloo CF and surrounding areas
☒ Social needs Waterloo, CF, CR

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

What does using local businesses have to do with post office? I

Name:

Address:

Telephone:

Date:

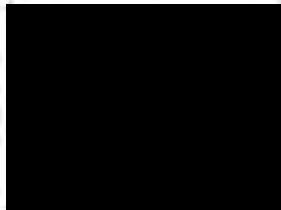
5-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I support Jerry I support Evanidade as a growing community. We must fight to keep our post office!



05/26/2011



Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Evansdale Branch. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Karen Lemane at (319) 398-2902.

Sincerely,

A handwritten signature in cursive script that reads "Sharon Perkins".

Sharon Perkins
Manager, Post Office Operations
PO Box 8986
Cedar Rapids, Iowa 52406-8986



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Easier access than Waterloo

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

Shipping Materials

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Example: Waterloo center

64B



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Time, distance, gas use would increase
drastically

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☒ Banking / use credit union 2 mi. away
☐ Employment retired
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No I would combine trips to include PO use

Name: [REDACTED]

Address: [REDACTED]

Telephone: [REDACTED]

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(over)



MEMO NO 1434742-50707
NO 22
65

Memo to the record
6/9/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

Angie Green

Angie Green
Post Office Review Investigator



LET NO 1434742-50707
NO 22
65A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



LET NO 1434742-50707
NO 22
66

Memo to the record
6/9/2011

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Angie Green".

Angie Green
Post Office Review Investigator



ET NO 1434742-50707
NO 22
66A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EVANSDALE Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

LET NO

NO

1434742-50707

22

66B

If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.

3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the EVANSDALE Post Office on 04/08/2011. Additionally, during the survey period, questionnaires were available at the EVANSDALE Post Office to walk-in retail customers.

†. Number of Questionnaires	
Total Questionnaires distributed	133
Favorable to proposal	5
Unfavorable to proposal	15
Expressing no opinion	45
Total questionnaires received	65

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
No Concern
Response:
2. Concern (No Opinion):
Customer expressed concern for the remaining balance of her Post Office box rent.
Response:
You expressed concern for credit of any remaining balance of the Extondale office. Please contact the administrative Postmaster in Watford or the Extondale clerk for information regarding refunds.
3. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained
Response:
You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4. Concern (No Opinion):
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
5. Concern (No Opinion):
Customers felt the loss of a post office would have a detrimental effect on the business community
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
6. Concern (No Opinion):
Customers wanted to know why the customer lines were so long at the administrative Post Office
Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain service. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
7. Concern (No Opinion):
Customers were concerned about having to travel to another post office for service
Response:
You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Retail transactions do not require inserting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
8. Concern (No Opinion):
Customers were concerned about mail security
Response:
You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailboxes must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Concern (No Opinion):

9. Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. Concern (No Opinion):

No Concern

Response:

11. Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

12. Concern (Unfavorable):

Customers wanted to know why the customer lines were so long at the administrative Post Office

Response:

You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

13. Concern (Unfavorable):

Customers wanted to know why the customer lines were so long at the administrative Post Office

Response:

You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

14. Concern (Unfavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

16. Concern (Unfavorable):

No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

Community Meeting Roster

Page 1 of 1
 MEETING NO 1434742-50707
 ITEM NO 24
 PAGE 1
 Date: 04/25/2011
 Time 6:00

Postal Service Representative (Names and Titles):

Angie Green - Post Office Review Investigator
 Anthony Huntley - Postmaster Waterloo
 Sharon Parkinson - Senior Manager Post Office Operations

Total Number of Customers Present:

115

Place: Amvets 706 Colleen in Evanston IA

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Bob Hild	913 McCoy Rd	50707	334-3706
Jamie McCallie	103 Doyle Ave	50707	303-501-6895
Craig Clifton	335 3rd St. E. Dale	50707	319-234-0676
Wally Johnson	525 W. 1st St	50703	319-233-3128
Donda Meyer	210 S. Evans Rd	50707	319-883-8087
Hazel Erdmann	2108 Evans Rd	50707	319-235-2643
Alta Krol	210 S. Evans Rd	50707	319-429-8700
Madeline Stuelan	210 S. Evans Rd	50707	319-287-8048
Meredith Roth	210 S. Evans Rd	50707	541-778-0717
Margie Charles Stork	711 Home Acres	50707	319-235-1378
Norma Hopkins	716 Home Acres	50707	319-833-9334
Dorlene Pette	210 S. Evans Rd	50707	319-233-8950
Carol Sigler	210 S. Evans Rd	50707	319-236-0630
Beggs Lamprich	210 S. Evans Rd.	50707	319-529-0538
Arline Prashy	131 Hayes Dr.	50707	319-231-4016

Community Meeting Roster

NET NO
NO1434742-50707
Page 1 of 1

Date: 04/25/2011

Time: 8:00

Postal Service Representative (Names and Titles):

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Norma Buck	609 Central Ave	50707	319-429-0043
Lucille Sullivan	105 Leonard	50707	319-732-4831
DELL ROSE JAKOBSEN	1109 SCHONS	50707	319-232-8689
GUNNER JAKOBSEN	1109 SCHONS	50707	319-232-8689
MELVIN POLLOCK	175 FELDT	50707	319-226-5309
Cathy Fiedky-Pollock	175 FELDT Ave	50707	319-226-5309
Kellie Juarez	1616 W 6th Ave	50707	319-429-0291
Riel Frost	532 Jones Rd.	50707	319-235-9925
Jean Twaites	150 River Forest Rd	50707	319-231-0432
Deanna Kvidera		50675	
BOB DIXON		50707	
Don & Kathy Pritchett	776 Brantshaw Ave	50707	319-232-6175
Marty & Sue Cerny	232 GRAND BLVD	50707	319-291-6059
Leonard & Marlys Bruchman	P.O. Box 3104	50707	319-230-4657
Denet Hodges	750 River Forest Rd.	50707	319-961-3216
Chicago Central Credit Union	3846 Jefferson Rd.	50707	332-4449 6404

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time 8:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Donna DeWitt	41 Jackie Lane Elk River, MN	50707	319-233-0200
Robert DeWitt	41 Jackie Lane Elk River, MN	50707	319-233-0300
Glenn Fitz	2546 Andy Ave Waterbury, CT	50707	319 230 3627
Shirley Fitz	2546 Andy Ave Waterbury, CT	50707	319 290 9724
Ann Hoffman	838 Grand Rd Grandville, MI	50707	319 291 6438
Elaine Hoffman	834 Elms Road Evansdale, IA	50707	319 230 2123
Rick & Carol Hagerty	626 2nd St. EVANSDALE, IA	50707	319-215-8208
DAVID GIVENS	112 ELDER CT. EVANSDALE, IA	50707	319-236-1447
Ella Givens	119 Eldene Ct Evansdale, IA	50707	319-291-7162
Marilyn Bexhoff	1141 Schons Evansdale, IA	50707	319-404-0324
Joe Bexhoff	1141 Schons Evansdale, IA	50707	319-404-0324
Rick Warners	1030 S. EVANS RD EVANSDALE, IA	50707	318-234-3817
Jordan Warners	1030 S. EVANS RD EVANSDALE, IA	50707	318-234-3817
DAN HUBBARD	3820 LAFAYETTE RD EVANSDALE, IA 50707	50707	319-233-9258
Robert Roach	471 W Gilbert Dr. Evansdale, IA	50707	319-233-2338

Community Meeting Roster

1434742-50707
Page 1 of 1
NO
24

Postal Service Representative (Names and Titles):

Date: 04/25/2011
Time: 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

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Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Joan Roach	671 W. GILBERT OR. EVANSDALE, IA	50707	319-233-2338
Jane Olson	121 W. Wena Ave. EVANSDALE, IA	50707	319-232-6450
Annaliese Olson	121 W. Wena Ave. EVANSDALE, IA	50707	319-232-6450
Karen Althelm	359 Elmwood Rd EVANSDALE, IA	50707	319-234-4924
Donna Althelm	359 Elmwood Rd EVANSDALE, IA	50707	319-240-3942
Sandy Krug	511 Adrian EVANSDALE, IA	50703	319-232-7597
Jeanne Berndt	421 Marrett Ave EVANSDALE, IA	50707	319-232-1646
Paul Shank	103 Ellendale EVANSDALE, IA	50707	319-292-3060
Betty Holloway	122 Wena EVANSDALE, IA	50707	319-234-1911
Harriet Hanger	1167 Michigan Pl EVANSDALE, IA	50707	319-234-0181
Muscat Holloway	421 Marrett Ave EVANSDALE, IA	50707	319-234-2172
Sandra Young	441 Merrill Ave EVANSDALE, IA	50701	319-234-1828
Angela DeRosa	1024 1st Ave EVANSDALE, IA	50707	319-232-5465
Barbara Kufner	124 Elm St EVANSDALE, IA	50707	319-504-6243
Sandra Burlington	1220 S. Elk River Rd EVANSDALE, IA	50703	319-232-6757

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time: 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post:

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Nichy Wright	216 French W/rd	50703	319-415-0768
Josh Anderson	P.O. Box 3117-0117 Evansdale, IA	50707	(319) 233-0732
Bruce L. Smith	P.O. Box 3271	50707	(319) 235-0611
Mike Edwards	121 Phillips	50707	319-235-0714
Jack Edwards	121 Phillips Ave.	50707	319-235-0774
Donna Jones	611 Jones Rd #42	50707	319-233-1850
Jeff Burlage	3526 Catapulte Rd	50707	319-233-9258
Sandra Titus	8036 Evansdale Independence Av	50707	319-287-5646
LORRAINE ATKINS	625 River Forest Rd Evansdale, IA	50717	319-232-3135
Grace L. Abben	145 Phillips Evansdale	50707	319-234-8421
Eldon Abben	145 Phillips Ave Evansdale	50707	319-234-8421
JANET Abben	138 Phillips Ave EVANSDALE	50707	319-234-0219
Gene Jan Liebert	530 Freeman Ave Evansdale, IA 50707	50707	234-4747
Bruce Dwyer	1130 Mary Pk Evansdale	50707	319-234-8111
Elaine Therman	102 Mary Dr. Evansdale	50707	319-234-1041

Community Meeting Roster

 ET NO 1434742-50707
 NO 24
 6
 Page 1 of 1

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time: 8:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
John P. Peland	125 Mary Ave PO Box 3312	50707	234-0908
Kim Beery	129 Morris Ave Evansdale	50707	830-6749
Sandra Brallier	PO Box 3026 1215 SE 00th Rd	50707	233-8737
Ellen K. Kline	270 Tenth Floor Ellis Bank Heights	50707	(319) 415-1204
John Russell	543 East End	50707	319-234-1658
Carl V. Jant	1022 Evans Rd.	50707	319-233-9052
Jim Burdick	3135 Lafayette Rd	50707	234-3544
Donna Jant	1022 Evans Rd	50707	233-9052
Shirley Summers	906 Central Ave	50707	233-7367
Donna Porell	543 East End	50707	234-1658
Dallas Sands	925 EAST END	50707	233-1846
Sherry Sands	925 EAST END	50707	233-1846
Carly Leone	206 Oakwood	50707	
Jean McCann	4107 Lafayette Rd	50707	232-3075
Fanny Drenel	332 LAWRENCE AVE	50707	233-3430

Community Meeting Roster

NET NO
NO1434742-50707
24
7
Page 1 of 1

Postal Service Representative (Names and Titles):

Date: 04/25/2011

Time 6:00

Total Number of Customers Present:

Place: Amvets 706 Colleen in Evansdale IA

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Ralph MacCallister	155 Joy Dr	50707	2344446
LARRY GRIFFEE	403 LAURENCE AVE	50707	2345259
Jerald F. Kenimer	630 Aldmore	50701	232-1510
Don Marney	1603 Parkers	50613	277 6829
Richard Johnson	349 Wema Ave	50707	234-2126
Mark T. Tamm	1747 BURMEJOR AVE	50707	235-9743
Wayne Lilles	232 Teller	50707	
Ray Foster	931 Dawn Dr.	50707	233-5359
Carol Dobson	935 Dawn Dr	50707	235-4476
Kathy Stone	1202 Fulton	50707	
Wayne Tamm	1124 Archer St	50707	287-4085
Johanna Turrel	424 Archer St	50707	287-4085
Birnie Kuepp	545 Grand St	50707	235-0565
Sean Day	1033 Wyandott	50707	291-7342
Chad Deutsch	City of Evansdale, IA	50707	232.6683

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (Unfavorable):
Customers felt the loss of a post office would have a detrimental effect on the business community.
Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
2. Concern (Unfavorable):
Customers questioned the economic savings of the proposed discontinuance.
Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.
3. Concern (Unfavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office.
Response:
You expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster who will monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
4. Concern (Unfavorable):
Customers expressed concern that postal employees at the adminoffice Post Office are rude.
Response:
You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.
5. Concern (Unfavorable):
Customers felt the post office should remain open since they paid taxes.
Response:
You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
6. Concern (Unfavorable):
How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?
Response:
We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers.
7. Concern (Unfavorable):
The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?
Response:
Residents of Evansdale have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.
8. Concern (Unfavorable):
Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?
Response:
Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.
9. Concern (Unfavorable):
Customers asked why their post office was being discontinued while others were retained

DISTRICT MANAGER
USPS



COPY

COCKET NO 1434742-50707
ITEM NO 27
PAGE 1

6/2/11

	ITEM	INFO
SR MPDO		X
POOMS		
OPS SUP POF		
HUMAN RESC		
FINANCE		
MARKETING		
DIVERSITY ST		X
INFORMATION		
DEB MOINES		
CEC OR RAPID		
PLANT MANA		
EMERGENCY I		
SECURITY SPS		
Karen		Y

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-6497

Dear Senator Grassley:

This is in response to your May 3 letter on behalf of [REDACTED] of Waterloo, regarding the
Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the
residents of the Evansdale community continue to have convenient access to essential postal
services. As you may be aware, the U.S. Postal Service is an exceptional government agency
in that we are totally self-supporting—all of our income is derived from the sale of our products
and services, and not operational subsidies from taxpayers. The ongoing effects of the economic
slowdown and the rate at which correspondence is migrating from traditional postal hard copy
services to electronic media continue to negatively impact mail volume and the related revenue.
Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009.
Despite increases in productivity and \$11 billion in cost savings over the past three years, the
Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years
ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate
the impact. Efforts have focused on improving efficiencies and making sure the processing
and delivery networks are as streamlined as possible through such activities as mail processing
consolidations and carrier route adjustments. The Postal Service is also reviewing station and
branch operations of larger Postal Service facilities throughout the nation. The focus is on areas
where we have a number of offices in close proximity to determine where consolidations are
possible.

The Postal Service is conducting a study of postal operations at the Evansdale Finance Branch.
The study is ongoing and no decisions have been made. Evansdale Post Office Box customers
were sent questionnaires soliciting their feedback. The questionnaires were also available at the
Evansdale Finance Branch for all other customers. In addition, a community meeting was held
on April 25 for customers to voice their opinions and concerns. You can be assured that postal
officials are devoting careful attention and effort to this study and customers will be notified in
advance of any changes that may affect service in their area.

Page 2

I also would like to note that the Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail and request that the items be picked up via our Carrier Pickup program. Customers also can place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(Signed)

Sheila T. Meyers
Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

May 3, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Chuck Grassley

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

Referred to the
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

KEY NO 1434742-50707
NO 28
4

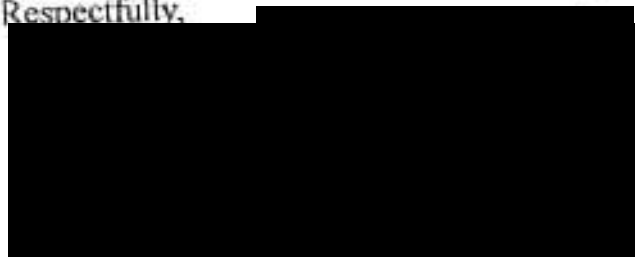
Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

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Some of the options they suggest include using the Waterloo post office. That facility is already stressed with long lines and inadequate staffing for their own needs. The Evansdale facility is already closed on Saturday as well. To close the Evansdale Branch will cause hardship for our growing city. I feel it does have ample usage to sustain the cost to keep it open.

As our government leader will you please address this concern. Everyone is making adjustments for budget reasons and the lack of a local post office will put increased stress on our lives in so many areas. As a centrally located facility it is convenient for all residents and a landmark as well. It's absence and end will make a very negative impact on Evansdale's future growth. Your assistance in influencing the USPS headquarters to keep our post office open will be greatly appreciated.

Respectfully,

A large black rectangular redaction box covering the signature and name of the sender.

DISTRICT MANAGER
USPS HAWKEYE DISTRICT

LET NO 1434742-50707
NO 28
5

2011 MAY 31 PM 4:05

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558928-Key:POA-GR-15
GRASSLEY, CHARLES E. IA08
DUE 0518
RD 05/18
SC 5/25/11
Vita 5/26

DISTRICT MANAGER
USPS

COPY

1434742-50707
23
6



UNITED STATES
POSTAL SERVICE

31 PM 4-04

	ACTION	
DE NPOD		X
ROOMS		
OPS SUPPORT		
HUMAN RESOURCES		
FINANCE		
MARKETING		X
UNIVERSITY SPECIALIST		
INFORMATION SYSTEMS		
DEL TOILES PM		
CEL RAPIDS FLT		
PLA MANAGER		
EMER PROP		
SECUR		

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 4 letter on behalf of [REDACTED] of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

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LET NO 1434742-50707
NO 28
F 7

Page 2

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Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY
WASHINGTON, DC 20510-7801

May 4, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
474 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED] I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Chuck Grassley

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

766
RECEIVED

MAY 10 2011

GOVERNMENT RELATIONS

LET NO 1434742-50707
NO 28
8

LET NO 1434742-50707
NO 28
9

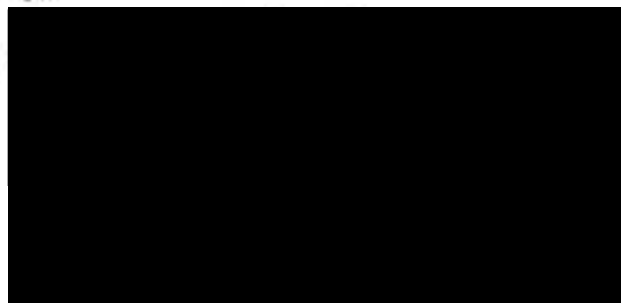
Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

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Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

2011 MAY 31 PM 4:04

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558924-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0518
RD 05/18
SC 5/25/11
Vita 5/26

KEY NO 1434742-50707
BY INO 28
10

MS
USDC

PER
TRIPCT

COPY

6/2/11

NO 1434742-50707
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11



	ACTION
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FOOMS	
OPS SUPPORT	
HUMAN RESOURCES	
FINANCE	
MARKETING	X
DIVERSITY SPECIALIST	
INFORMATION SYSTEMS	
DES MOINES PM	
CEDAR RAPIDS PM	
PLANT MANAGER	
EMERGENCY PREP	
SECURITY SPEC	Y
FOOMS	

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

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ETHNO 1434742-50707
NO 28
12

Page 2

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Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1505

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1505

May 4, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

RECEIVED
MAY 4 9 2011
GOVERNMENT RELATIONS
NETNO 1434742-50707
25
13

Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED] I believe you will find it self-explanatory.

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Charles E. Grassley
United States Senator

CEG/vn
Enclosure

Referred to the
JUDICIARY

Committee Assignment:
AGRICULTURE
BUDGET
FINANCE

Co-Chairman,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

THE U.S. SENATE

GET NO 1434742-50707
NO 28
14

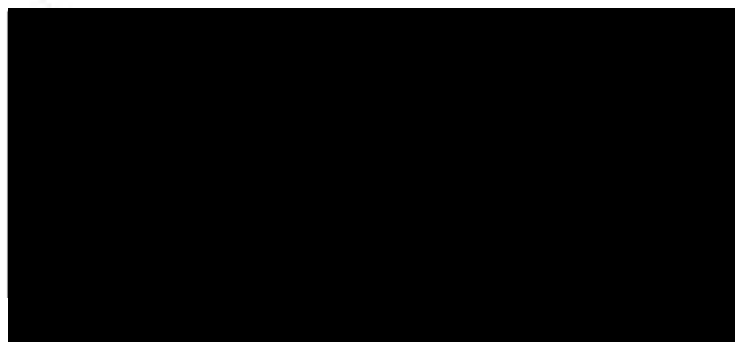
Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

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Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

2011 MAY 31 PM 4:03

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

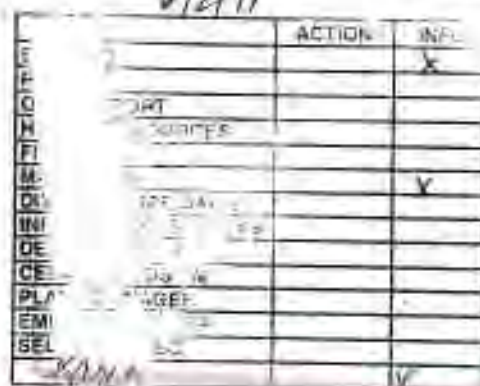
CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558852-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0517
RD 05/18
SC 5/25/11
Vita 5/26

ETNO 1434742-50707
INO 28
15

COPY

1434742-50707
28
16



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LET NO 1434742-50707
INO 28
17

Page 2

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Sincerely,


Sheila T. Meyers
Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY
WASHINGTON, DC 20510-1501

Mr. Charles E. Grassley
United States Senate
Washington, DC 20510-1501
Tel: 202-512-1000
Fax: 202-512-2000
E-mail: cgrassley@senate.gov
www.grassley.senate.gov

RECEIVED

MAY 16 2011

GOVERNMENT RELATIONS

May 5, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED] I believe you will find it self-explanatory.

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Thank you for your attention to my request.

Sincerely,

Chuck Grassley

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

Ranking Member,
JUDICIARY

Committee Assignments:
AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

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DISTRICT MANAGER
USPS HAWKEYE DISTRICT

2011 MAY 31 PM 4:01

NET INC
NO
3

1434742-50707
28
20

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

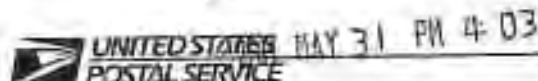
CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558955-Key:POA-GR-15
GRASSLEY, CHARLES E. IA08
DUE 0519
RD 05/18
SC 5/25/11
Vita 5/26

DISTRICT MANAGER
USPS

COPY

Karen
ATTN: 1434742-50707
NO 28
21



May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 4 letter on behalf of [REDACTED] of Evansdale, regarding the Evansdale Finance Branch of the Waterloo Main Post Office.

Thank you for sharing [REDACTED] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$6.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Service facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible.

The Postal Service is conducting a study of postal operations at the Evansdale Finance Branch. The study is ongoing and no decisions have been made. Evansdale Post Office Box customers were sent questionnaires soliciting their feedback. The questionnaires were also available at the Evansdale Finance Branch for all other customers. In addition, a community meeting was held on April 25 for customers to voice their opinions and concerns. You can be assured that postal officials are devoting careful attention and effort to this study and customers will be notified in advance of any changes that may affect service in their area.

6/2/11

	ACTION	
BR MPOO		X
POOMS		
OPS SUPPORT		
HUMAN RESOURCES		
FINANCE		
MARKETING		X
DIVERSITY SPEC		
INFORMATION SYSTEMS		
DESIGN/DESIGN		
CEGAR RPT/DES		
PLANT MANAGER		
EMERGENCY PREP		
SECURITY SPEC		
[REDACTED]		X

NETNO 1434742-50707
IND 23
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Page 2

I also would like to note that the Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail and request that the items be picked up via our Carrier Pickup program. Customers also can place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(Signature)

Sheila T. Meyers
Manager, Government Relations

DOCUMENT NO. 1434742-50707
ITEM NO. 28
PAGE 23
U.S. SENATE
OFFICE OF THE CLERK
WASHINGTON, D.C. 20510
TELEPHONE (202) 512-1000
FAX (202) 512-2000
WWW.SENATE.GOV

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

May 4, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500



Dear Ms. Meyers:

Enclosed please find a communication from my constituent [REDACTED] I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

RECEIVED
JUDICIARY

Committee Assignments:
AGRICULTURE
BUDGET
FINANCE

EX-CHAIRMAN
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

PHOTOGRAPHY

Sen. Charles Grassley
531 Commercial St.
Suite 210
Waterloo, IA 50701

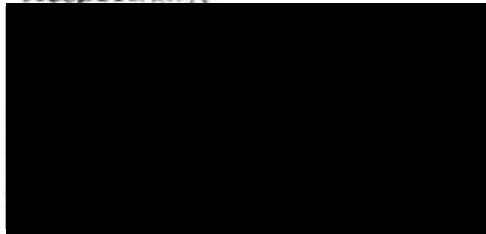
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The USPS has advised the citizens of Evansdale, Iowa that they are reviewing for closure the local post office. The reasons they address are decreasing use and reducing their 'footprint' as a matter of budget concerns. As a citizen of approximately 5,000 residents in our growing city I feel this will be detrimental to us. The world in many areas has changed to use postal services less I do understand. However Evansdale residents still buy stamps and money orders. We still mail letters. We still mail packages. We still use post office boxes. And we still use our post office regularly. Many Evansdale residents are seniors and disabled. We have no bus routes. Many do not drive or have limited transportation, especially in winter. Our post office is accessible year round for all citizens.

Some of the options they suggest include using the Waterloo post office. That facility is already stressed with long lines and inadequate staffing for their own needs. The Evansdale facility is already closed on Saturday as well. To close the Evansdale Branch will cause hardship for our growing city. I feel it does have ample usage to sustain the cost to keep it open.

As our government leader will you please address this concern. Everyone is making adjustments for budget reasons and the lack of a local post office will put increased stress on our lives in so many areas. As a centrally located facility it is convenient for all residents and a landmark as well. Its absence and end will make a very negative impact on Evansdale's future growth. Your assistance in influencing the USPS headquarters to keep our post office open will be greatly appreciated.

Respectfully,



DISTRICT MANAGER
USPS HAWKEYE DISTRICT

1434742-50707
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25

2011 MAY 31 PM 4:03

bcc:

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

DISTRICT MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189800
DES MOINES IA 50318-9900

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
U S POSTAL SERVICE
P O BOX 189996
DES MOINES IA 50318-9631

558851-Key:POA-GR-15
GRASSLEY, CHARLES E. IA0B
DUE 0517
RD 05/18
SC 5/25/11
Vita 5/26

Karen

COP

DISTRICT MANAGER
USPS DISTRICT

2011 MAY 31 PM 4: 01

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	ACT
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POOMS	*
OPS SUPPORT	
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FINANCE	
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INFORMATION EXPERTS	
OPS MGMT. PM	
CDATA W.	
PLANT MANAGER	
EMERGENCY PREP	
SECURITY SPEC	
<i>[Signature]</i>	<i>[Signature]</i>

May 26, 2011

The Honorable Charles E. Grassley
United States Senator
Waterloo Building, Room 210
531 Commercial Street
Waterloo, IA 50701-5497

Dear Senator Grassley:

This is in response to your May 5 letter on behalf of [redacted] regarding the Evansdale Finance Branch of the Waterloo Main Post.

Thank you for sharing [redacted] comments. I recognize your interest in ensuring that the residents of the Evansdale community continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing station and branch operations of larger Postal Service facilities throughout the nation. The focus is on areas where we have a number of offices in close proximity to determine where consolidations are possible.

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Page 2

I also would like to note that the Postal Service has developed a number of convenient offerings that can save customers a trip to the Post Office. For instance, customers can buy stamps online through our Web site at www.usps.com, by phone at 1-800-STAMP24, or by mail. Our Click-N-Ship service on www.usps.com enables customers to print shipping labels with postage for Express Mail and Priority Mail and request that the items be picked up via our Carrier Pickup program. Customers also can place their mail on hold, file a change-of-address order, or request the redelivery of an item for which a notice was left by calling 1-800-ASK-USPS or visiting www.usps.com.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Sheila T. Meyers
Manager, Government Relations

United States Senate

CHARLES E. GRASSLEY

WASHINGTON, DC 20510-1501

May 5, 2011

Ms. Sheila Meyers, Manager
United States Postal Service
475 L'Enfant Plaza, SW, Room 10804
Washington, D.C. 20260-3500

Dear Ms Meyers:

Enclosed please find a communication from my constituent [REDACTED] I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,

Chuck Grassley

Charles E. Grassley
United States Senator

CEG/vn
Enclosure

RANKED MEMBER,
JUDICIARY

Committee Assignments:

AGRICULTURE
BUDGET
FINANCE

CO-CHAIRMAN,
INTERNATIONAL NARCOTICS
CONTROL CAUCUS

American Postal Workers Union, AFL-CIO

Waterloo Local 451
P.O. Box 387
Waterloo, IA 50704-0387

ETNO
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1434742-50707
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May 4, 2011

The Honorable Senator Charles Grassley
U.S. Senate

Dear Senator Grassley:

My name is [REDACTED] I am the [REDACTED] in Waterloo, IA. My membership is very concerned about proposed Postal Service changes in our area. As part of a misguided cost-cutting scheme, the Postal Service has announced that it is considering closing the Branch office in Evansdale, IA. This could have a significantly negative impact on this community.

Evansdale is experiencing growth as a community; 5% in the last year. In order to sustain this growth community leaders such as Evansdale Mayor Chad Deutsch, have expressed the need to maintain basic services for the residents. In a meeting held at the Waterloo AMVETS, hosted by the Postal Service on 4/25/11, the mayor noted the USPS Branch office as a major component in the services available to the community and businesses looking to relocate in Evansdale.

It was also well established by the community members attending this meeting that the community is pre-dominantly made up of elderly and disabled individuals. U.S. Bureau of the Census statistics show the community being 30% comprised of individuals over the age of 62, and 58% of the individuals over the age of 65 being disabled. The Postal Service wants these individuals to travel to the Main Post Office in Waterloo without giving any consideration to how difficult that will be for the disabled and elderly. There is limited public transportation available to these citizens for this purpose.

The Postmaster, Anthony Huntley, is quoted in the April 26, 2011 edition the Courier "Nobody wants to hear their post office might close, but it's a business, and we have to look at revenue and expenses." If that were true this office would not currently be considered for closure. Although the union has not yet been provided with all the documentation it has requested regarding the revenue generated at this location, preliminary information indicates that this office is selling on average \$166,000.00 annually in stamp sales alone. Why the Postal Service trains its employees to promote products and services as

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affordable and convenient yet willingly eliminates a profitable outlet for customers to obtain these products and services from experienced employees is beyond comprehension.

This closure will achieve very little as far as real savings for the Postal Service. It was suggested by Postal officials at the community meeting that there would be substantial savings in staffing and other overhead expenses. Closing this office will not eliminate staffing; only relocate the individual working in this Branch office to the Main Post Office in Waterloo. There would be no savings as this individual will continue to get paid. Additionally the Courier reported that the Postal Service renewed a lease for the building in January, 2011. In doing so, they have committed to paying for the building regardless of whether it is occupied by the Postal Service, eliminating any savings for the use of the building. To eliminate your ability to generate revenue when many of your expenses will remain the same is NOT good business.

Evansdale Mayor Chad Deutsch said, "Inefficient people can't do studies about inefficiencies". I hope that the citizens of Evansdale can count on you to demand a full, public accounting of how the closure would affect the local economy, and to oppose any plans that would reduce service for the disabled and handicapped.

In addition, I would urge you to co-sponsor the Access to Postal Services Act (H.R. 658), introduced by Rep. Albio Sires, which would establish appropriate procedures for the USPS to follow before closing or consolidating any postal facility.

Thank you.

Sincerely,



*Noted no round
date, as no requirement
to post this.*

Date of Posting: 06/15/2011

Posting Round Date:

Date of Removal: 08/16/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EVANSDALE, IA BRANCH
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434742 - 50707

MARKETING



DOCKET NO 1434742-50707
ITEM NO 28
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June 30, 2011

Linda Lucy
Honorable Tom Harkin
350 W 6th St Ste. 315
Dubuque, IA 52001-4669

Dear Senator Harkin:

This is in response to your inquiry on behalf of your constituents regarding the Evansdale Post Office.

The Postal Service is currently conducting a review of postal operations at the Evansdale Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. All final decisions are subject to review by the Independent Postal Regulatory Commission. If an office is closed, the office name and zip code are retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents concerns. If you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

A handwritten signature in black ink, appearing to read "Dennis McLaughlin".

Dennis McLaughlin
Manager, Consumer & Industry Contact

DM/mh

Reference: ca105577554

cc: Anthony Huntley, Postmaster, Evansdale, IA
Sharon Parkison, Manager, Post Officer Operations
Karen Lenane, DUO Coordinator
Angie Green, Post Officer Review Coordinator

ARKIN
IOWA

1434742-50707
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PAGE

United States Senate

WASHINGTON, DC 20510-1502

June 28, 2011

(202) 224-3264
FAX: (202) 224-9389
TTY (202) 224-4833
<http://harkin.senate.gov>

COMMITTEE
AGRICULTURE

APPROPRIATIONS

HEALTH, EDUCATION,
LABOR, AND PENSIONS

SMALL BUSINESS

Joni Martin, Manager,
US Postal Service Consumer Affairs
PO Box 189996
Des Moines, IA 50318-9996

Dear Ms. Martin:

I have been contacted by the citizens of Evansdale, Iowa, regarding the possible closing of their post office. The citizens of Evansdale believe that their local post office is the center of their community life. It is also very inexpensive to run a small town post office as they have only had a temporary postal worker for the last few years. I would like an update on the status of this post office.

I appreciate your timely review of the issues involved in the closing of their post office and ask that you forward your response to the attention of Linda Lucy in my Dubuque office listed below. Thank you for your assistance.

Sincerely,



Tom Harkin
United States Senator

TH/ll

50757

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The office is being studied for possible closing or consolidation due to the following reasons: Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch, 8:30 -11:00 12:00-16:00 Monday - Friday , Closed Saturday and lobby hours of 7:45-18:00 on Monday - Friday and none on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 185 transaction(s) accounting for 82 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 25, 2011, representatives from the Postal Service were available at Amvets 706 Colleen in Evansdale IA to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 08, 2011, 133 questionnaires were distributed to delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

One congressional inquiry was received on June 02, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 17:00, Monday through Friday, and on Saturday. There are 220 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed concern for the remaining balance of her Post Office box rent. |
| Response: | The customer expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds. |
| 2. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 4. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 5. Concern: | Customers wanted to know why the customer lines were so long at the adminoffice Post Office |

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

6. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response: The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

7. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customers were concerned about mail security

Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

9. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

10. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. **Concern:** Can another meeting be scheduled so Evansdale can have congressional representation?

Response: No other community meeting will be scheduled.

12. **Concern:** Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?

Response: Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.

13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

14. **Concern:**

Customers expressed concern that postal employees at the administrative Post Office are rude

Response:

The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

15. **Concern:**

Customers felt the post office should remain open since they paid taxes

Response:

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

16. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

17. **Concern:**

Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response:

Those issues need to be addressed with the Waterloo Postmaster.

18. **Concern:**

Customers were concerned about growth in the community

Response:

The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

19. **Concern:**

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

20. **Concern:**

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

21. **Concern:** How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?
- Response:** We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers.
22. **Concern:** How can we find the financial information included in the study? (APWU rep/USPS employee asked this question)
- Response:** To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting.
23. **Concern:** How is the USPS taking us seriously when they did not send a questionnaire to all residents?
- Response:** We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers.
24. **Concern:** How long is the study?
- Response:** It typically is 3-6 months.
25. **Concern:** How many employees are employed at the Evansdale office? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in the study is that correct? (APWU representative-USPS employee asked this question)
- Response:** The cost savings is yet to be determined.
26. **Concern:** How will all concerns be addressed tonight at this meeting when it is not being recorded and the person writing all concerns is also addressing the questions?
- Response:** I am documenting all questions and concerns as I am taking notes in shorthand.
27. **Concern:** How will all concerns be addressed when some Evansdale residents were excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question)
- Response:** During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis.
28. **Concern:** The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?
- Response:** Residents of Evansdale have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.
29. **Concern:** Was Evansdale chosen to be studied for possible discontinuance as the strip mall was sold?
- Response:** No. Although the lease amount will be addressed in the study, the sale of the building was not a determining factor in the initiation of the study.
30. **Concern:** Who initiated the study?
- Response:** It was a collective group of individuals including managers from the district, PO Review Coordinators and local managers. The District Manager created the first approval to begin the process.
31. **Concern:** Why don't you raise your stamp prices and go to 5 day delivery?
- Response:** To implement those ideas, we need approval from Congress,

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a manager position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Evansdale is an incorporated community located in Black Hawk County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: St Marks United Methodist Church Prince of Peace Lutheran Church, St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Criag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 62,935 with a breakdown as follows:

Clerk Savings	\$ 32,760
Fringe Benefits @ 33.5%	\$ 10,975
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 62,935
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 62,935</u>

V. OTHER FACTORS

Hy-Vee #1886 is 2.5 miles away. This Hy-Vee has a CPU that can accommodate the retail needs of the area. Clerk savings under economic Savings incorporates last FY years hours multiplied and the lowest PTF wage Level 6 (as shown on PS form 4920). The figure presented under Economic Savings on this proposal has been reduced by 25% to accommodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload. There were a total of 6 congressional inquiries instead of the just one presented above.


VI. SUMMARY

The Postal Service is proposing to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The Evansdale Branch provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 185. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$62,935 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.



SHARON PARKISON
Manager, Post Office Operations

06/15/2011
Date



A. Office

Name: EVANSDALE State: IA Zip Code: 50707
Area: WESTERN District: HAWKEYE PFC
Congressional District: 01 County: Black Hawk
EAS Grade: 24 Finance Number: [REDACTED]
Post Office: ☐ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 06/20/2011
Fax No: (319) 399-5502



06/15/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
EVANSDALE
Docket Number 1434742 - 50707

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	EVANSDALE, IA, 50707-8715
EAS Level:	24
District:	HAWKEYE PFC
County:	Black Hawk
Congressional District:	01
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	1
Alternate Service Proposed:	Independent Post Office
Customers Affected:	
Post Office Box:	133
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	133

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/01/1900	Postmaster vacancy occurred. Reason: 1
	CIC: Career: 1 Noncareer: 0 Other Employees: 0
03/04/2011	District manager authorization to study.
04/08/2011	Questionnaires sent to customers. Number sent: 133 Number Returned: 86 Analysis: Favorable: 5 Unfavorable: 15 No Opinion: 48
	Petition received. Number of signatures: 0 Concerns expressed:
05/02/2011	Congressional inquiry received. Yes Concerns expressed:
05/20/2011	Proposal and checklist sent to district for review.
05/15/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/20/2011	Proposal and invitation for comments posted and round-dated.
05/15/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable: 0 Unfavorable: 0 No Opinion: 0 0
None	Premature PRC appeal received. Concerns expressed:
05/20/2011	Updated PS Form 4920 completed (if necessary).
05/15/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal.
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

KAREN LENANE	(319) 399-2902
Name/Title	Telephone Number
KAREN LENANE	(319) 399-2902
District Post Office Review Coordinator	Telephone Number



06/20/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Evansdale Branch.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Sharon Parkison Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "William M. Herrmann".

WILLIAM HERRMANN
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1434742.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EVANSDALE was received by 06/23/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a **self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

FINAL DETERMINATION TO CLOSE
THE EVANSDALE, IA BRANCH
AND CONTINUE TO PROVIDE
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1434742 - 50707

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The office was studied for possible closing or consolidation due to the following reasons: Discontinuance study request based on declining workload, volume, and the ability of the Postal Service to provide service by alternate means.

The Evansdale Branch, provides service from 8:30 -11:00 12:00-16:00 Monday - Friday , Closed Saturday and lobby hours of 7:45-18:00 on Monday - Friday and none on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 185 transaction(s) accounting for 82 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$270,763 (706 revenue units) in FY 2008; \$244,212 (637 revenue units) in FY 2009; and \$253,050 (660 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 25, 2011, representatives from the Postal Service were available at Amvets 706 Colleen in Evansdale IA to answer questions and provide information to customers. 115 customer(s) attended the meeting.

On April 08, 2011, 133 questionnaires were distributed to delivery customers of the Evansdale Branch. Questionnaires were also available over the counter for retail customers at the Evansdale Branch. 66 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 15 unfavorable, and 46 expressed no opinion.

One congressional inquiry was received on June 02, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 08:30 17:00, Monday through Friday, and on Saturday. There are 220 post office boxes available.

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed concern for the remaining balance of her Post Office box rent. |
| Response: | The customer expressed concern for credit of any remaining balance at the Evansdale office. Please contact the administrative Postmaster in Waterloo or the Evansdale clerk for information regarding refunds. |
| 2. Concern: | Customers asked why their post office was being discontinued while others were retained |
| Response: | The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. |
| 3. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 4. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |
| 5. Concern: | Customers wanted to know why the customer lines were so long at the adminoffice Post Office |

- Response:** The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
6. **Concern:** Customers wanted to know why the customer lines were so long at the adminoffice Post Office
- Response:** The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.
7. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
8. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
9. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
10. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
11. **Concern:** Can another meeting be scheduled so Evansdale can have congressional representation?
- Response:** No other community meeting will be scheduled.
12. **Concern:** Can Waterloo handle the load for everyone in Evansdale to rent a Post Office box?
- Response:** Waterloo can handle everyone that currently has a PO box. They do not have enough Po Boxes to rent to the entire population of Evansdale.
13. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

14. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

15. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

16. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and window clerk position. The Postal Service estimates a positive annual savings. Exact figures for Evansdale are yet to be determined at the time of this meeting.

17. **Concern:** Customers were concerned about collection mail not being collected, carriers visiting too frequently on their routes and communication issues with the Waterloo Post Office.

Response: Those issues need to be addressed with the Waterloo Postmaster.

18. **Concern:** Customers were concerned about growth in the community

Response: The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

19. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

20. **Concern:** Customers were concerned about the limited hours of operation at the post office

Response: The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

21. **Concern:** How can the Postal Union send out letters to all Evansdale residents but the Post Office could not?
- Response:** We were following the process and we have strict guidelines. The guidelines for a branch is to send letters to all Post Office Box customers.
22. **Concern:** How can we find the financial information included in the study? (APWU rep/USPS employee asked this question)
- Response:** To anyone that wants to request financial information needs to do so through the freedom of information act. If anyone is interested in the address, I can provide you with a pre-paid envelope after the meeting.
23. **Concern:** How is the USPS taking us seriously when they did not send a questionnaire to all residents?
- Response:** We are following a process and for a branch, the process requires us to send letters to all Post Office Box Customers.
24. **Concern:** How long is the study?
- Response:** It typically is 3-6 months.
25. **Concern:** How many employees are employed at the Evansdale office? That is right only one and he will not lose his job, so his salary isn't going to be a cost savings in the study is that correct? (APWU representative-USPS employee asked this question)
- Response:** The cost savings is yet to be determined.
26. **Concern:** How will all concerns be addressed tonight at this meeting when it is not being recorded and the person writing all concerns is also addressing the questions?
- Response:** I am documenting all questions and concerns as I am taking notes in shorthand.
27. **Concern:** How will all concerns be addressed when some Evansdale residents were excluded from being sent a questionnaire. (APWU rep/USPS employee asked this question)
- Response:** During this community meeting, the PO Review Investigator is taking notes, all concerns addressed at this meeting will become part of the official study as the Community Meeting Analysis.
28. **Concern:** The administrative Post Office is in a bad area of Waterloo, we know someone that was stabbed across the street in daylight. Do you expect the elderly to walk into the PO during the day when they could be a target?
- Response:** Residents of Evansdale have choices for PO services, along with the mail carrier providing many pick up options, stamps by mail, the residents of Evansdale could choose to visit the Raymond Post Office located the same distance away as the Main PO in Waterloo or visit one of the PO located in the 4 HyVee stores in the Waterloo area.
29. **Concern:** Was Evansdale chosen to be studied for possible discontinuance as the strip mall was sold?
- Response:** No. Although the lease amount will be addressed in the study, the sale of the building was not a determining factor in the initiation of the study.
30. **Concern:** Who initiated the study?
- Response:** It was a collective group of individuals including managers from the district, Po Review Coordinators and local managers. The District Manager created the first approval to begin the process.
31. **Concern:** Why don't you raise your stamp prices and go to 5 day delivery?
- Response:** To implement those ideas, we need approval from Congress.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.
7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Evansdale is an incorporated community located in BLACK HAWK County. The community is administered politically by Mayor and council. Police protection is provided by the Evansdale Police Department. Fire protection is provided by the Evansdale Fire Department. The community is comprised of retirees, commuters, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: St Marks United Methodist Church Prince of Peace Lutheran Church, St Marks United Methodist Church American Environmental Group K and W Sausage Chilton Criag Drives Placement Street Scene LLC B and M enterprises Team C and C Cedar Valley Mini Storage Evansdale Insurance Agency American Self Storage INC Household cleaning products Xanadu Enterprises KC Concrete Contractors Metro home improvement AC Investments LLC BPI The Other Place III Royal Investments, LLC Prince of Peace Lutheran Church Home Crest Properties Hamilton and Niedert Construction 1st Security State Bank Evansdale Chiropractic Pillar Properties, LLC and Rising Star Properties Evansdale Chamber of Commerce BWJ Electric Four Square Development Iowa's Bravest Roney Construction Planetary Tree . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Evansdale Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Any Employees assigned to this facility will be relocated with the Postal Service.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 62,935 with a breakdown as follows:

Manager and/or Craft Savings	\$ 32,760
Fringe Benefits @ 33.5%	\$ 10,975
Annual Lease Costs	<u>+ \$ 19,200</u>
Total Annual Costs	\$ 62,935
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Total Annual Savings	<u>\$ 62,935</u>

V. OTHER FACTORS

Hy-Vee #1866 is 2.5 miles away. This Hy-Vee has a CPU that can accommodate the retail needs of the area. Clerk savings under economic Savings incorporates last FY years hours multiplied and the lowest PTF wage Level 6 (as shown on PS form 4920). The figure presented under Economic Savings on this proposal has been reduced by 25% to accommodate the projected increase in clerk hours at the main post for increased retail and PO Box distribution workload. All other costs will be absorbed into the existing workload. There were a total of 6 congressional inquiries instead of the just one presented above.

VI. SUMMARY

This is the final determination to close the Evansdale, IA Branch and provide delivery and retail services by independent post office under the administrative responsibility of the Waterloo Post Office, located three miles away.

The Evansdale Branch provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 185. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$62,935 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/09/2011

Date

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 08/23/2011

Date removed: 09/24/2011

No. of days posted: 32

Actual discontinuance date: 10/21/2011

Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: EVANSDALE, IA

ZIP Code: 50707-9715 Finance no: 189351

County: BLACK HAWK

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office ()

Classified Station () Branch ()

Community Post Office (CPO) ()

Coordinator name: KAREN LENANE

Telephone: (319) 399-2902

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: WATERLOO

ZIP Code: 50701-9998 Finance no: 189351

County: BLACK HAWK

Original name retained? Yes (X) No ()

New last line of customer address is:

EVANSDALE IA, 50707

Type of replacement service

Post Office () Route (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: HAWKEYE PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing Instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



08/09/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- EVANSDALE

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

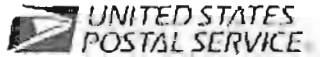
Thank you for your assistance.

A handwritten signature in dark ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area



09/02/2011

Dear Postal Customer:

This is to advise you that the Evansdale Branch will be officially closed at the close of business Friday, 10/21/2011.

Effective 10/22/2011, delivery and retail services will be provided by the Waterloo Main Post Office. Customers will be required to change their addresses. Mail will be forwarded in accordance with Postal Service regulations, and change-of-address forms are available from the Postal Service to assist customers in notifying correspondents of the change. For your convenience you may also change your address at www.usps.com. Please visit the retail service counter at the Waterloo Main Post Office to inquire how you may continue Post Office box service at the Waterloo Main Post Office 300 Sycamore Street.

Thank you for your input in helping the Postal Service determine the best form of mail service to meet the needs of the community. Retail and delivery services from the Waterloo Main Post Office will ensure effective and regular services to the Evansdale customers.

We appreciate all comments and concerns that were expressed in the process and we will continue to provide the best mail service to our customers.

A handwritten signature in cursive script that reads "Sharon Parkison".

Sharon Parkison
Manager Post Office Operations